

XM Activation Confirmation During PDS

Service Category General

Section Pre-Delivery Service

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2021	ES300H, ES350, GX460, IS300, IS350, LC500, LC500C, LC500H, LS500, LS500H, LX570, NX300, NX300H, RC F, RC300, RC350, RX350, RX450H, UX200, UX250H	

Introduction

The 2021 model year Lexus vehicles are equipped with factory-installed XM Satellite Radio, including a 90-day free customer trial. As part of the Pre-Delivery Service (PDS) process, ensure that the XM Satellite Radio is activated and ready for use.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Confirmation Procedure

1. With the vehicle in a clear line of sight to the sky, power ON the radio.

NOTE

The vehicle does NOT have to be running, but the radio MUST be powered ON.

2. Change radio source to satellite (SXM) and tune to channel 0 (zero).
3. Are XM channels 7, 9, 152, and 175 displayed and audible?
 - **YES** — The audio portion of the XM system is already activated. (This should be the case for most vehicles.) You are finished.
 - **NO** — Continue to the Activation Procedure.

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Activation Procedure

1. Ensure the vehicle has a clear line of sight to the sky.
2. Change radio source to satellite (SXM) and tune to channel 0 (zero).
3. Write down the 8-digit radio ID.

NOTE

Check the radio ID code carefully. The letters I, O, S, or F are NOT used in the radio ID.

4. Log on to <https://www.siriusxm.com/refresh> and follow the activation instructions, or call 1-800-TLC-XMXM (1-800-852-9696) and follow the voice-activated prompts for dealer demo activation.

The XM activation signal is sent to the vehicle immediately and will continue to be sent for up to 2 hours. The radio may need to remain ON for up to 30 minutes to receive the XM activation signal.

5. After 30 minutes, return to the Confirmation Procedure to ensure activation is complete, and repeat steps 1 – 4 of the Activation Procedure, if necessary.