

Subject Maintaining vehicle freshness and reducing vehicle problems during COVID Crisis		Market USA
Service Category General	Section Maintenance	
Applicability All Models		

APPLICABLE VEHICLES

2019-2021	C-HR	2018-2020	Sienna
2019-2021	Land Cruiser	2019-2021	Camry
2019-2021	Prius	2019-2020	Yaris R
2019-2021	Avalon	2019-2021	Highlander
2019-2021	Highlander HV	2019-2021	Tacoma
2019-2021	Tundra	2019-2021	4Runner
2019-2021	RAV4	2019-2021	Prius Prime
2019-2021	RAV4 HV	2019-2021	Corolla
2019-2021	Sequoia	2019-2021	Camry HV
2019-2021	Prius C		

CONDITION

Due to the challenges caused by the COVID-19 virus threat, some dealers are experiencing reduced traffic into their stores and causing dealer stock to age. Due to this situation, dealers are reminded and recommended to follow the Long-Term Vehicle Storage Guidelines outlined in T-SB-0009-19 and other Service Bulletin publications to ensure customers receive their vehicles in a fresh and well maintained condition

Please ensure that both Sales and Service at your dealership are aware of these guidelines and are following the recommended maintenance and storage processes and procedures to ensure the highest customer satisfaction with their new vehicle purchase.

RECOMMENDATIONS

There are many action items for vehicles in stock:

Action	Frequency
Tire Inflation Pressure Check	Monthly
Part Rust Inspection	Monthly
A/C Compressor Lubricant	Monthly
Charge Disconnected Battery to 12.6 V	After 60 days then Every 30 Days
Disc Brake Rotor Surface Rust Removal	Every 8 Weeks
Engine/Hybrid System/Fuel Cell System Starting and Movement	Every 6 Weeks
Rapgard Removal	After 90 Days
Tyvek Removal	After 12 Months

In addition, there are references and training materials available to help you with vehicle receipt, inspection, and storage procedures. Please see the links below for more information.

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Market

USA

Applicability

LINK REFERENCES

1. [T-SB-0009-19 Rev2: '20 Applicable Toyota Models: Long-Term Vehicle Storage Guidelines](#)
2. [T-SB-0037-20: '21 Applicable Toyota Models: Long-Term Vehicle Storage Guidelines](#)
3. [T-SB-0050-19: '20 : Supra Long-Term Vehicle Storage Guidelines](#)
4. [T-SB-0006-19 Rev2: '20 Applicable Toyota Vehicles: Maintenance for HV and Auxiliary Batteries](#)