



Preliminary Information

PIC6384B Body Control Module Parts Restriction

Models

| Brand: | Model: | Model Years: | VIN: | | Engine: | Transmissions: |
|-----------|----------|--------------|------|-----|---------|----------------|
| | | | from | to | | |
| Cadillac | CT4 | 2020 | All | All | All | All |
| Cadillac | CT5 | 2020 | All | All | All | All |
| Chevrolet | Corvette | 2020 | All | All | All | All |

| | |
|----------------------------|--|
| Involved Region or Country | North America |
| Condition | As part of our ongoing continuous improvement we have placed the Body Control Module used in the 2020 Cadillac CT4, CT5 and Chevrolet Corvette on restriction. If you believe a new module is needed, contact the PQC . Please have the part number available prior to contacting PQC. |
| Cause | Root Cause Analysis |

Correction:

Please contact PQC by opening a new case via Dealer Case Management (DCM) From the DCM home page, click on “New PQC Case” found on the Technical Assistance tab.

Then in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

Note: (Do Not clear any DTCs prior to contacting the PQC).

Parts Information

| Description | Part Number | Quantity |
|---------------------|-------------|----------|
| Body Control Module | 13536231 | 1 |
| Body Control Module | 13540165 | 1 |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|-----------------|---------------------------------|--------------------------|
| 5410030 | Body Control Module Replacement | Use Published Labor Time |

Version History

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|----------|--|
| Version | 3 |
| Modified | 01/13/2020 - Created on. 03/13/2020 - Added Cadillac CT4, and Chevrolet Corvette. 04/29/2020 - Updated Keywords. |



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