



# Preliminary Information

## PIT5739 2018 Equinox or Terrain Service Stability Or Park Brake Released Message Or Momentary Loss Of Steering Assist. C0800 Stored In EBCM or U0121, U0420 Possibly Stored Elsewhere

Product Investigation Review Required

### Models

| Brand:    | Model:  | Model Years: | VIN: |     | Engine: | Transmissions: |
|-----------|---------|--------------|------|-----|---------|----------------|
|           |         |              | from | to  |         |                |
| Chevrolet | Equinox | 2018         | All  | All | All     | All            |
| GMC       | Terrain | 2018         | All  | All | All     | All            |

|                             |  |
|-----------------------------|--|
| Involved Region or Country: | North America  |
| Condition:                  | Service Stability Message Or Momentary Loss Of Steering Assist. C0800 Stored In EBCM or U0121, U0420 Stored Elsewhere. |
| Cause:                      | Currently under investigation.   |

The customers concern may be a Service Stability message, ABS MIL or momentary loss of steering assist typically at start up or a restart from a stop / start event. If you receive a 2018 Equinox or Terrain with this concern, view the Freeze Frame Data and note the Engine RPM and Engine Run Time and perform a battery test. Create a TAC case using DCM noting the customers concern, the requested Freeze Frame Data and attach a picture of the battery test slip to the case. Your case will be reviewed and you will be contacted with a reply through your DCM case.

### Version History

|                |                                 |
|----------------|---------------------------------|
| <b>Version</b> | <b>1</b>                        |
| <b>Created</b> | <b>04/06/2020 - Created on.</b> |



GENERAL MOTORS