



Preliminary Information

PIT5563B Rattle or Creak Noise From Front Suspension

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2013 - 2017	All	All	All	All
Chevrolet	Traverse	2013 - 2017	All	All	All	All
GMC	Acadia	2013 - 2016	All	All	All	All
GMC	Acadia (Limited)	2017	All	All	All	All

Involved Region or Country	North America
Condition	Rattle or creak noise at slow speeds over bumps or broken pavement.
Cause	The noise may be originating from the front lower control arm front bushing.

Correction:

Advised to follow Noise Diagnosis - Front Suspension in service information. If the noise cannot be pin pointed and after a thorough visual inspection of all front suspension parts and chassis ears have not identified the origination of the noise. Replace the front lower control arm front bushing on the side that is making the noise. Follow all the service procedure in SI as written. The torque sequence of the bushing is critical to resolving the issue.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8033350	Front Lower Control Arm Bushing Replacement	0.5 Hr.

Version History

Version	3
Modified	04/04/2017 - Created on 03/04/2020 - Updated to read front bushing. 04/15/2020 added Follow all the service procedure in SI as written. The torque sequence of the bushing is critical to resolving the issue.



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