



Technical Service Bulletin

GROUP

Automatic
Transmission

NUMBER

20-AT-013HG

DATE

April, 2020

MODEL(S)

G80 (DH)
G90 (HI)

SUBJECT:

ELECTRONIC SHIFTER REPLACEMENT

Description: Certain Genesis G80 and G90 vehicles may experience the Shift By Wire (SBW) system slipping into Neutral when shifting from Reverse to Drive or Drive to Reverse. Replace the electronic shifter with a new shifter that has a production date of 6/2/17 or newer to resolve this condition.

Applicable Vehicles: Certain 2018MY G80 (DH) vehicles
Certain 2017-2018MY G90 (HI) vehicles.

Parts Information:

Standard Parts Information

Warranty Information:

Normal Warranty Applies

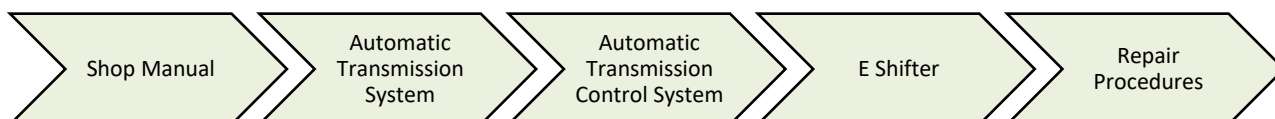
Service Procedure:

1. Verify that the replacement electronic shifter has a production date of 6/2/17 or newer before performing the replacement procedure.

The date code will be printed on the bottom of the electronic shifter.



2. Replace the electronic shifter using the vehicle shop manual. See below for applicable shop manual section:



Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair