

29 April, 2020

Customer Name and Address here

Dear Lode King Trailer Customer

SUBJECT: Important Safety Recall # 20V230

This notice applies to Prestige step deck semi-trailers

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Lode King Industries has decided that a defect which relates to motor vehicle safety may exist with Prestige semi-trailers sold by your dealership that could affect your safety.

Details are as follows:

- a. The name of the company giving notice is:

Lode King Industries

Box 1146

135 Canada Street

Winkler, MB R6W 4B2

Phone (204) 325-4345

- b. Make: Prestige Trailers Model: SDG53-2 Model Year: 2018 & 2021

c. This non-compliance relates to the cargo winches fastened to the side rails of the trailer. These are specifically the cargo winches located in the area immediately beside the loading ramps which are inset into the floor of your trailer, at the drop section. See the accompanying pictures below for a visual reference.

d. This issue is related to the weld that joins the cargo winch to its mounting plate. That weld may be of insufficient strength to meet the load rating assigned to that device.

If this defect were to manifest, it could result in the cargo winch breaking free from the side rail of the trailer, allowing the cargo on the deck to come loose. This would be of particular concern in the case of a crash/accident where significantly higher forces can

be experienced. Cargo that comes loose or falls from the trailer could create a risk of injury and create a road hazard for others.

e. The corrective action for this issue will be to replace the defective items with new cargo winches that are redesigned to correct the deficiency. These winches are of a bolt-on design so the defective piece can be simply unbolted, removed and the replacement items bolted back in its place. Each affected trailer has either 3 or 4 of these winches that need to be replaced.

f. Until such time as we are able to carry out the replacement of these items on the affected trailer, we ask that you visually inspect all trailers that you encounter, to ensure they are not cracked, distorted or otherwise damaged.

g. We are contacting all of the end users of these trailers and instructing them to bring them to their dealer for the Recall rework to be carried out. We are asking all of our dealers to participate in this rework. We are planning to ship the upgrade winches out to your location so they can be installed when customers bring their trailers in for the Recall rework to be carried out.

h. We are allowing one hour of shop time to make this change, unless there is also a toolbox in the way. If a toolbox needs to be removed to gain access, we are allowing an additional hour to remove and reinstall the toolbox.

Our point of contact here at Lode King for the Recall will be the Mr. Randall Siemens, Customer Service & Warranty Manager.

We look forward to working with you to swiftly address this issue and get this corrective action in place.

Yours truly,
Lode King Industries

