



# HYUNDAI

## Technical Service Bulletin

GROUP

Body

NUMBER

20-BD-011H

DATE

April, 2020

MODEL(S)

Venue (QX)

**SUBJECT:** TAILGATE OVERSLAM BUMPER ADJUSTMENT GUIDE

**Description:** Certain Venue (QX) vehicles may exhibit difficulty closing the tailgate. This bulletin describes the procedure to adjust the height of the tailgate overslam bumpers to repair this condition.



**Applicable Vehicles:** All 2020MY and forward Venue (QX) vehicles

### Service Procedure:

1. Locate both tailgate overslam bumpers.



2. Twist an overslam bumper clockwise or counter-clockwise to decrease or increase its height.

**NOTICE**

**Both bumpers must be adjusted to the same height.**



3. Inspect the tailgate closing operation to determine if the condition has been resolved.

Adjust the height of both overslam bumpers as necessary until the condition is resolved.

**CAUTION**

**If the overslam bumpers are too short, the tailgate can rattle when the vehicle is driven over bumps or rough surfaces.**

**If the overslam bumpers are too tall, the tailgate may not close properly.**

4. If the tailgate still has difficulty closing, refer to the service manual to check the alignment between the tailgate latch and striker.
5. The service procedure is now complete.