

Select the date.

IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall - 20PBA Left-hand Underhood Jumper Terminal Battery Cables
NHTSA # - 20V130
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect, which relates to motor vehicle safety, may exist in certain Model 365, 389, 567, and 579 vehicles manufactured between April 18, 2014 and March 09, 2020 with a left-hand under hood jumper start terminal. Your vehicle may have jumper terminal battery cables that are too long, or are eligible for improved routing. Battery cables that are too long may chafe against the left front suspension leaf spring, which could cause a short circuit, fire under the hood, or increased risk of crash.

What is the problem?	Underhood jumper terminal battery cables may be too long
What will your dealer do?	Inspect your vehicle for cable interference or chafing, and if needed, tie the cables to prevent chafing or replace the cables.
What should you do?	Please contact your Peterbilt dealer to schedule an appointment for these services.

Peterbilt Motors Company has initiated this recall to remedy the defect immediately at no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number 20PBA and the NHTSA number 20V130. This repair may take up to **2.0 hours** of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner's name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.





Federal Recall Information

20PBA

Supplier

Peterbilt

Description

Vehicles With A Left-hand Underhood Jumper [Terminal](#) May Have Excessive Jumper Terminal Battery Cable Length. NHTSA recall number is 20V130, and Transport Canada number is 2020-090.

Release Date

4/17/2020

Introduction

Peterbilt has decided that a defect, which relates to motor vehicle safety, may exist in certain Model 365, 389, 567, and 579 vehicles manufactured between April 18, 2014 and March 09, 2020 with a left-hand under hood jumper start terminal. Your vehicle may have jumper terminal battery cables that are too long, [or are eligible for improved routing](#). Battery cables that are too long may chafe against the left front suspension leaf spring, which could cause a short circuit, fire under the hood, or increased risk of crash.

Resolution

Safety Recall

Service all affected chassis that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
 2. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the "20PBA" campaign code prior to performing this repair.
 3. Follow the procedures below to inspect the jumper start battery cables for chafing.
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It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall. Peterbilt will pay for parts at dealer net plus applicable mark up and labor.

Models 567/579 SBFA Configuration

- 0.30 hours labor – Inspect cables for chafing, confirm clearance of 3” or greater between the cables and any suspension components, and review the below procedure for next steps. If no damage is found, and clearance of 3” or greater between cables and suspension components is confirmed, no further action is required. File quick claim 20PBA1.
- 0.40 hours labor – Inspect cables for chafing, confirm clearance of 3” or greater between the cables and any suspension components, and review the below procedure for next steps. If no damage is found and the clearance between the cables any suspension components is less than 3”, secure the cables per the below procedure. File quick claim 20PBA2
- 1.40 hours labor – Inspect cables for chafing, confirm clearance of 3” or greater between the cables and any suspension components, and follow the below procedures to secure the cables. If damage is found or cables are less than 3” from suspension components, take photos of damage and file a long form claim referencing 20PBA in the “CCC” field.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

Models 567 SFFA Configuration

- 1.10 hours labor to replace and route cables per the [attached](#) procedure. File a long form claim.

Models 365/389 Car Carrier/Low Profile Hood SFFA Configuration

- 1.90 hours labor to drill the frame, attach standoff bracket, and replace and route cables per the [attached](#) procedure. File a long form claim.

Take off parts disposition: Throw away parts 30 days after claim is paid.

For Field...	Enter...
Failure Location	032-002-021
Failure Type	705
Claim Type	C
Campaign Number	20PBA
Labor	<p>032-004 0.10 hours labor for securing and re-routing cables</p> <p>032-005 0.50 hours labor to drill 3/8” hole in frame.</p> <p>032-006 0.30 hours labor to disconnect batteries and inspect cables for chafing.</p> <p>032-007 1.0 hours labor to disconnect batteries and R&R 2 jumper terminal battery cables</p>

Parts

Parts are available from PACCAR parts through the PACCAR Distribution Centers (PDC) and Direct Ship Program (“DSP”).

Review the tables below to determine which parts are required based on the engine and hood configuration of the vehicle being serviced.

Models 567/579 SBFA Configuration – Review the parts below for each engine and hood configuration, and use these parts **ONLY** if damage is found during inspection.

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Qty	Part Number	Description
2	As Required	Zip-Tie
1	As Required	Double Loop Butterfly Zip-Tie
Engine	Hood	Cable
MX11	115" or 117" BBC	Positive
		Negative
MX11	121" or 123" BBC	Positive
		Negative
MX13	115" or 117" BBC	Positive
		Negative
MX13	121" or 123" BBC	Positive
		Negative
ISX or X15	121" or 123" BBC	Positive
		Negative
PX-9, L9N	115" or 117" BBC	Positive
		Negative
ISX12, ISX12-G, ISX12N	115" or 117" BBC	Positive
		Negative
ISX12, ISX12-G, ISX12N	121" or 123" BBC	Positive
		Negative

Models 567 SFFA Configuration – Review the below parts list for each engine, hood, and fuel filter configuration.

Qty	Part Number	Description
2	As Required	Zip-Tie
1	As Required	Double Loop Butterfly Zip-Tie
Engine	Hood	Fuel Filter
MX11	115" or 117" BBC	PACCAR
MX11	115" or 117" BBC	Davco
MX13	115" or 117" BBC	All
MX13	121" or 123" BBC	All
ISX or X15	121" or 123" BBC	All
PX-9, L9N	115" or 117" BBC	All
ISX12, ISX12-G, ISX12N	115" or 117" BBC	All
ISX12, ISX12-G, ISX12N	121" or 123" BBC	All

Models 365/389 and Car Carrier / low profile hood SFFA Configuration – Review the parts list below for each engine and hood configuration.

Qty	Part Number	Description
1	05-16641	BRACKET-ANCHOR SPRING
1	CM1065	MOUNT-HEAVY DUTY
1	HWC06500	BOLT-HEX 1/4-20NCX1 GR5 ZN/CLR IRI
2	HWC12522	WASHER-ROUND 1/4X5/8X0.049 ZN/CLR IRI
1	HWC02312	WASHER-LOCK HELSPRG 1/4X0.489X0.062

1	HWC06994	NUT-HEX 1/4-20NCX0.218T GR5 ZN/CLR IR	
1	HWC12541	BOLT-HEX 5/16-18NCX1-1/4 GR5 CAD/ZN	
2	HWC07896	WASHER-ROUND 5/16X11/16X0.065 ZN/CLR	
1	HWC02322	WASHER-LOCK HELSPRG 5/16X0.586X0.078	
1	HWC02512	NUT-HEX 5/16-18NCX0.266T GR2 CAD/ZN	
2	As Required	Zip-Tie	
1	As Required	Double Loop Butterfly Zip-Tie	
Engine		Hood	Cable
MX-11		115" BBC	Positive
			Negative
ISX12		115" BBC	Positive
			Negative
MX-13		115" BBC	Positive
			Negative
MX-13		123"/131" BBC	Positive
			Negative
ISX or X15		123"/131" BBC	Positive
			Negative

Procedure

Review each procedure below for the battery cable routings and parts.

[Models 567/579 SBFA Configuration – Inspection and Rework Instructions](#)

[Models 567 SFFA Configuration – Inspection and Rework Instructions](#)

[Models 365/389 Car Carrier SFFA Configuration – Inspection and Rework Instructions](#)

Attachments

[Chassis List by configuration with parts](#)

[US Customer Letter](#)

[Canada Customer Letter](#)

[French Customer Letter](#)

Revisions

Authored by: DKH

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