

# Service Bulletin

19-068

**April 17, 2020** Version 2

# MIL Comes On with DTC P0460

Supersedes 19-068, dated December 20, 2019. See the information highlighted in yellow.

### **AFFECTED VEHICLES**

Year	Model	Trim	VIN Range		
2020	RDX	2WD	5J8TC1LL000001 thru 5J8TC1LL008164		
		SH-AWD <sup>®</sup>	5J8TC2LL000001 thru 5J8TC2LL018506		
2020	RLX Sport Hybrid	SH-AWD <sup>®</sup>	ALL		

#### **REVISION SUMMARY**

Under AFFECTED VEHICLES, the 2020 RLX Sport Hybrid was added.

#### **SYMPTOM**

The malfunction indicator lamp (MIL) comes on with DTC P0460 (fuel level sensor [fuel gauge sending unit] out of range).

#### **POSSIBLE CAUSE**

Under certain conditions, the PCM software may misinterpret normal fuel level sensor inputs as a malfunction and set DTC P0460 (fuel level sensor [fuel gauge sending unit] is out of range).

#### **CORRECTIVE ACTION**

Update the PGM-FI software.

**CLIENT INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

#### **WARRANTY CLAIM INFORMATION**

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1255D8	Update the PGM-FI software (does not require idle learn or CKP learn). (RDX)	0.2 hr	03214	03217	B19068A	37805-5YF-A13
1255D8	Update the PGM-FI software (does not require idle learn or CKP learn). (RLX Sport Hybrid)	0.2 hr	03214	03217	B19068B	37805-R9S-A31

Skill Level: Repair Technician

#### SOFTWARE INFORMATION

## NOTE

Unnecessary or incorrect repairs resulting from a failure to update the i-HDS are not covered under warranty.

i-HDS Software Version: 1.005.048 or later

J2534 Software Information:

- PC Application Version 1.2.1.1 or later
- Database update 02-APR-2020 or later

Before beginning the repair, make sure that both the i-HDS and J2534 software are updated as listed above.

Do only the update listed in this service bulletin.

You cannot apply the updates with the MVCI as a standalone tool. To update the software you must use the MVCI or the DST-i interface in conjunction with the J2534 Rewrite PC application on the i-HDS.

For more information about updating the i-HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-026, *Updating Control Units/Modules*.

Year/Model	Software System	Program ID (or later)		
2020 RDX 2WD (Advance)	PGM-FI	37805-5YF-A130		
2020 RDX 2WD (A-spec, Base, Tech)	PGM-FI	37805-5YF-A330		
2020 RDX SH-AWD (Advance)	PGM-FI	37805-5YF-A230		
2020 RDX SH-AWD (A-spec, Base, Tech)	PGM-FI	37805-5YF-A430		
2020 RLX Sport Hybrid SH-AWD (Advance)	PGM-FI	37805-R9S-A320		

#### REPAIR PROCEDURE

### NOTES

- Make sure the 12-volt battery is fully charged before starting an update.
- Connect a fully charged jumper battery to the vehicle, and leave it connected during the entire procedure to maintain steady voltage.
- Do not use the GR8 because the vehicle requires a steady electrical current.
- Control module failure caused by the improper completion of a software update (early key cycle, low battery voltage, disconnected DLC cable, etc.) is not covered by warranty.
- If an error occurs during the update or the i-HDS freezes, do not disconnect the battery or turn the ignition to OFF. Reboot the i-HDS, and start over.
- To prevent control unit damage, do not operate anything electrical (headlights, audio system, brakes, A/C, power windows, door locks, etc.) during the update.
- Warranty reimbursement for technician labor is not allowed for routine checking/installation of any available software update.

Update the PGM-FI software using the i-HDS J2534 rewrite software with the MVCI or DST-i. Refer to Service Bulletin 01-026, *Updating Control Units/Modules*.

**END**