



GROUP
BOD

MODEL
2016MY Sorento (UMa)

NUMBER
137 (REV 1 7/18/2016)

DATE
June, 2016

TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: TAIL GATE LATCH REPAIR (SA 234)

* NOTICE

This bulletin has been revised to include additional information. Any revised sections of this bulletin are indicated by a black bar in the original document.

This bulletin provides the procedure for installing updated components with the rear latch, on some manual tail gate-equipped 2016MY Sorento (UMa) vehicles, produced from November 17, 2014 to November 30, 2015 that may exhibit a tail gate opening from the outside. Kia is requesting the completion of this Service Action on all affected vehicles. Before conducting the procedure, verify that the vehicle is included on the list of the affected vehicles.

* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA234.

File Under: Body

Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

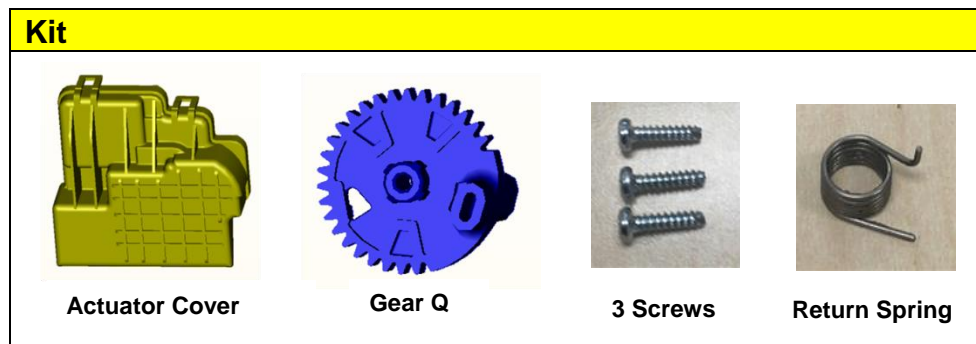
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AFFECTED VEHICLE PRODUCTION RANGE:

Model	Production Date Range
Sorento (UMa)	11/17/2014 through 11/30/2015

PART INFORMATION:

Part Name	Part Number	QTY
Tail Gate Latch Service Kit	81231-C5000QQK	1



WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	81230 C5000	0	N99	C99	(SA234) Tail Gate Latch Repair	160A14R0	0.7 M/H	81231-C5000QQK	1