WLA4 Workshop campaign - Retrofitting heat shield

Version 1

WLA4 Workshop campaign - Retrofitting heat shield

Overview

In the past, there have been isolated incidences of damage caused by fire occurring in the engine compartment.

Analysis of this damage has identified foreign objects or materials (e.g. cleaning cloths) found in the engine compartment as the cause of these incidents. Foreign objects or materials of this kind can touch hot exhaust system components while driving, causing them to ignite.

To prevent such incidents in the future, an additional heat shield will be installed in the relevant vehicles. This may help to prevent any foreign objects or materials from coming into contact with exhaust-carrying or hot components in the engine compartment.

Please arrange for this measure to be carried out on the affected vehicles immediately.

Model type	911 Carrera (991) 911 Turbo (991)
Model year	2012 to 2016 2014 to 2019
Number	41,925

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Parts required

Scope 1: Only relevant for 911 Carrera (991)

Part No.	Designation	Quantity/vehicle
00004330475	Heat shield	1 ea.
00004330477	Blind rivet	1 ea.
WLA4000001*	Expendable items	1 ea. (for warranty invoicing only)

Scope 2: Only relevant for 911 Turbo (991)

Part No.	Designation	Quantity/vehicle
00004330476	Heat shield	1 ea.
00004330477	Blind rivet	2 ea.

Part No.	Designation	Quantity/vehicle
WLA4000001*	Expendable items	1 ea. (for warranty - invoicing only)

^{*} For warranty processing, the Part No. WLA40000001 with the "Expendable items" designation can be invoiced as an additional part in the warranty claim. Maximum cost: \$0.12.

Ordering required parts

Please do not order parts for this campaign. First auto-allocation of parts for this campaign has been completed and will arrive to your dealer shortly.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: Only relevant for 911 Carrera (991)

Damage code	WLA4 66 000 1
Working time	140 TU

Scope 2: Only relevant for 911 Turbo (991)

Damage code	WLA4 66 000 1
Working time	176 TU

Further information

Work instruction	TI No. 19/20, Group 1, Service, WLA4
Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information*	See PCSS or attached PDFs for reference

^{*} Please find attached the Technical Information as PDF files. Please bear in mind that this is provided for your information only. The versions published in PCSS are the definitive versions.

If referencing the attached TI PDFs, please refer to the respective model's TI per work scope.

For further information, please contact:

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WLA4 VIN List.xlsx
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