

WKJ7 Workshop Campaign - Replacing coolant pump

Version 3

Important release note:

Please be advised that Workshop Campaign WKJ8, referenced in this post, is not yet available due to a parts supplier issue. Until campaign WKJ8 is available, scope 2 (full scope) should be performed.

WKJ7 Workshop Campaign - Replacing coolant pump

Overview

During internal tests, Porsche has discovered that leaks can occur at the mechanical seal of the coolant pump over the service life of the vehicle.

In the event of a leak, coolant escapes. If the coolant loss goes unnoticed over a long period of time, a corresponding warning is displayed in the instrument cluster.

To prevent this from happening, the coolant pump must be replaced by a version with an optimized mechanical seal.

Please arrange for this measure to be carried out on the affected vehicles before handing vehicles over to customers. Vehicles that have already been delivered to customers **should only be handled in case of a concrete customer complaint**.

Model type	911 (992)
Model year	2020
Number	327

Parts required

Part number	Designation	Quantity/vehicle	Parts return*
OPB121010D	Coolant pump	1	No
9922253143A	Clamping sleeve	2	No

Required materials

Part number	Designation	Quantity/vehicle	Parts return*
00004330516	Coolant additive, 20-litre container	aprox. 1 litre per vehicle	No
00004330539	Lubricant, 100 gram tube	approx. 5 grams per vehicle	No

*The parts must be stored in WWS until the relevant warranty/campaign claim has been settled (credit note). If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured

parts process or be scrapped.

Information on warranty processing

Vehicles affected by the present workshop campaign may additionally be affected by the campaigns listed below:

- WLC6 Workshop campaign - Replacing pulse sender
- WKJ8 workshop campaign – Replacing engine mounts and retrofitting cover caps

Owing to the partially overlapping operations in the context of the respective workshop campaigns, it is necessary to perform all of the campaigns necessary for the relevant vehicle jointly.

Before performing the present workshop campaign, it is therefore imperative to check whether the relevant vehicle is additionally affected by one or several of the above mentioned workshop campaigns and to take these into account when performing the present workshop campaign.

Warranty processing

Once performed, this campaign does not need to be entered in the Warranty and Maintenance booklet.

Scope 1: Replacing coolant pump - Performance in conjunction with workshop campaign WKJ8

This scope must be invoiced if the present campaign was performed in conjunction with the abovementioned further campaigns. In this case, the overlapping operations are taken into account in the working time for the workshop campaign WKJ8 and are invoiced with the campaign WKJ8.

Damage code	WKJ7 66 000
Repair code	2
Working time	169 TU

Scope 2: Replacing coolant pump - full scope

Scope 2 may only be invoiced if the relevant vehicle has been processed exclusively for performing the present campaign in the workshop.

This scope includes all the operations necessary for performing the present workshop campaign.

Damage code	WKJ7 66 000
Repair code	2
Working time	468 TU

Further information

Work instruction	TI No. 137/19, Group 1, Service, WKJ7
Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information	See PCSS or attached PDF for reference

[992 1 137-19 WKJ7 - Replacing Coolant Pump](#)

(Workshop Campaign).pdf

55.6 KB

(149 views)

[WKJ7 VIN List.xlsx](#)

15.0 KB

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