WLB7 Workshop campaign with customer notification - Replacing oxygen sensor(s) downstream of

Version 2

WLB7 Workshop campaign - Replacing oxygen sensor(s) downstream of catalytic converter

Important WLB7 Campaign Notes

- Scope 2 (PHEV) vehicles will be added at a later date
- Please note that there are 2 separate TI PDF files attached to this post (2.9L and 3.0L). When using PCSS to view the TI, the correct TI will be displayed for the VIN provided. Ensure the correct work instructions are followed.

Overview

Oxygen sensors downstream of catalytic converter with a silicone protective tube are installed on the connecting line on the affected vehicles. Gas coming from this protective tube can contaminate the measuring electrode on the reference air side of the oxygen sensor over the service life of the vehicles.

As a result, it is no longer possible to correctly measure the oxygen content in the ambient air and consequently, in the exhaust gas and the Check Engine light will be activated.

To prevent this, the oxygen sensors must be replaced by sensors with an acrylic protective tube on the connecting line.

Please arrange for this measure to be carried out on the affected vehicles immediately.

Model type	Panamera (971)/Panamera 4 (971)/Panamera 4S (971)/Panamera 4 E-Hybrid (971) Panamera 4S Executive (971)/Panamera 4
	E-Hybrid Executive (971) Panamera 4 Sport Turismo (971)/Panamera 4S Sport Turismo/Panamera 4 E-Hybrid Sport Turismo
Model year	from 2017 to 2018
Number	9,936

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Parts required - Scope 1 - Vehicles with 2.9-litre V6 biturbo engine

Part No.	Designation	Quantity/vehicle	Parts return*
00004330437	Oxygen sensor	2 ea.	No

Parts required - Scope 2 - Vehicles with 2.9-litre V6 biturbo engine with hybrid drive

Part No.	Designation	Quantity/vehicle	Parts return*
00004330438	Oxygen sensor	2 ea.	No

Parts required - Scope 3 - Vehicles with 3.0-litre V6 turbo engine

Part No.	Designation	Quantity/vehicle	Parts return*
00004330437	Oxygen sensor	1 ea.	No

* The parts must be stored until such a time as the related warranty or campaign claim has been credited in WWS. If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Ordering required parts

Parts have already been allocated and shipped to your dealer.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1 - Vehicles with 2.9-litre V6 biturbo engine:

Damage code	WLB7 66 000 2
Working time	87 TU

Scope 2 - Vehicles with 2.9-litre V6 biturbo engine with hybrid drive:

Damage code	WLB7 66 000 2
Working time	87 TU

Scope 3 - Vehicles with 3.0-litre V6 turbo engine:

Damage code	WLB7 66 000 2
Working time	68 TU

Further information

Work instruction	TI No. 23/20, Group 2, Service, WLB7
Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information*	See PCSS or attached PDFs for reference

971 2 23-20 WLB7 - Replacing Oxygen Sensors

Downstream of Catalytic Converter.pdf

74.6 KB

(122 views)

971 2 23-20 WLB7 - Replacing Oxygen Sensors

Downstream of Catalytic Converter (Workshop

Campaign).pdf

74.6 KB

(97 views)

WLB7 VIN List.xlsx

167.0 KB

(57 views)

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^{*} Please find attached the Technical Information as a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

Collaboration			
Document			
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