

## WKK1 Workshop campaign - Checking woofer and replacing it if necessary

Version 1

### **WKK1 Workshop campaign - Checking woofer and replacing it if necessary**

#### **Overview**

Due to unfavorable tolerance pairings, there is a possibility that the voice coil will hit against the permanent magnet in the respective woofer on the affected vehicles.

When playing audio media with a high bass content, the customer may hear a knocking noise from the relevant loudspeaker in the doors.

Both woofers must therefore be checked by playing a test tone and must be replaced if necessary.  
Please find the required test tone attached to this PPN page.

<b>Model line</b>	911 (992)
<b>Model year</b>	2020
<b>Vehicle specifications</b>	Sound system 1 – BOSE Surround Sound system (I-no. 9VL)
<b>Number</b>	247

## Parts required

**No parts are required** for **checking** the woofers.

Parts required for **replacing** the woofers, **depending on the result of the check**:

<b>Part No.</b>	<b>Designation</b>	<b>Quantity/vehicle</b>
992035454A	Low-range loudspeaker (woofer)	1 or 2 (depending on the result of the check)

### Parts Returns

The parts must be stored until such a time as the **related warranty or campaign claim has been credited** in WWS. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

### Ordering required parts

Please order the necessary parts only after it is confirmed that a part is needed per the check completed during the campaign.

No PRMS ticket or email is required for parts ordering. Please do not order additional parts stock.

## Warranty processing

The campaign that was carried out does not need to be entered in the Warranty and Maintenance booklet for this campaign.

**Scope 1:** Checking woofers - **no** loudspeaker must be replaced

Damage code	WKK1 66 000 1
Working time	33 TU

**Scope 2:** Checking woofers and replacing **one loudspeaker**

Damage code	WKK1 66 000 2
Working time	78 TU

**Scope 3:** Checking woofers and replacing **both loudspeakers**

Damage code	WKK1 66 000 2
Working time	102 TU

**Further information**

<b>Work instruction</b>	<b>TI No. 139/19, Group 9, Service, WKK1</b>
<b>Vehicle list and allocation</b>	See PCSS or attached VIN list for reference
<b>Technical Information*</b>	See PCSS or attached PDF for reference

\* Please find enclosed the Technical Information in the form of a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

[992 9 139-19 WKK1 - Checking Woofer and Replacing it if Necessary \(Workshop Campaign\).pdf](#)

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(118 views)

[WKK1 test tone 63-125 Hz.wav](#)

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(194 views)

[WKK1 VIN List.xlsx](#)

**13.4 KB**  
(61 views)

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