



# WARRANTY BULLETIN QUALITY

**NOTE: Repair only if described symptoms exist or are noticed.**

Campaign no.: 2020-0006

February 18, 2020

Subject: **Spyder® RT - Abnormal Gaps Around the Rear Cargo Module Access Covers**

No. **2020-4**

**REVISION 1**

**April 27, 2020**

▶ TEXT(S) BETWEEN ARROWS IS (ARE) MODIFIED ELEMENT(S) TO THE PREVIOUS PUBLICATION. ◀

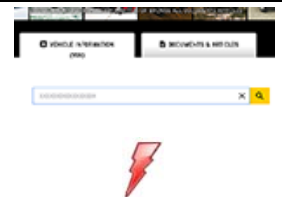
## IMPORTANT

\*\*\* Repair only if described symptoms exist or are noticed \*\*\*

MODEL YEAR	MODEL	ADMISSIBLE UNITS
2020	Spyder RT	In Knowledge Center: – Enter the VIN – Select the <i>DOCUMENTS AND ARTICLES</i> tab – Select filters: <ul style="list-style-type: none"> <li>• Warranty in <i>ARTICLE TYPE CATEGORIES</i></li> <li>• Warranty Bulletin in <i>ARTICLE TYPES</i></li> </ul>

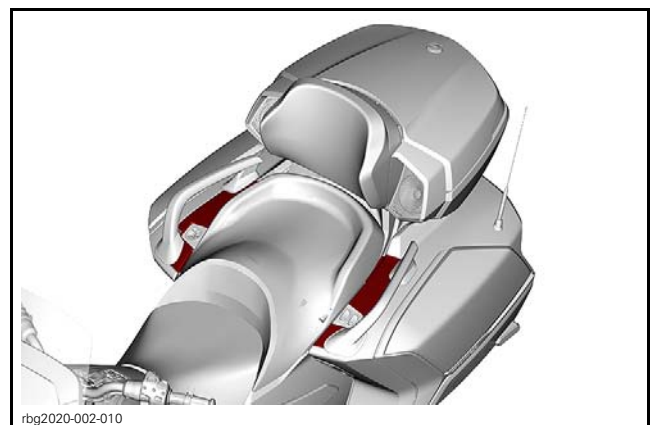
### IMPORTANT

- When a vehicle comes in for service, always type the VIN in Knowledge Center to check for pending campaigns or alerts.
- When performing any work on a vehicle, it is good practice to connect it to BUDS2 to ensure that all needed updates are done.



## PROBLEM

On some Spyder RT manufactured since February 6<sup>th</sup>, abnormal gaps may be present between both rear cargo module access covers and adjacent body parts.



rbg2020-002-010

## To Find the Production Date

In Knowledge Center:

- Enter the VIN
- Go to *PRODUCT HISTORY*
- At the bottom of this box, select *VIEW COMPLETE PRODUCT HISTORY*
- Check the date beside *VEHICLE CREATION*.

## SOLUTION

Replace both access covers.

## ▶ PARTS REQUIRED ◀

### COVID-19

[In the light of the COVID-19 situation, as local authorities continue to adopt 'Stay at Home' policies in different parts of the world, it may affect the availability of some parts, or slow the process down. Nonetheless, we are committed to continue to provide you with the information related to vehicles and we are doing our best to reduce the potential impact that this situation may have on your business.](#)

Order parts through regular channel.

DESCRIPTION	PART NUMBER	QTY
Left access cover	708303754	1
Right access cover	708303755	1

## CORRECTIVE ACTION

1. Remove the passenger seat.
2. Remove and keep both screws securing the access cover.
3. Remove and discard the access cover.
4. Position the access cover and loosely install the previously removed screws.
5. Move the access cover to have an equal gap in back and in front.
6. Hold the access cover in this position and tighten screws.

TIGHTENING TOQUE	
Access cover screws	2.75 N•m ± 0.25 N•m (24 lbf•in ± 2 lbf•in)

7. On the other side of the vehicle, repeat steps 2 to 6.
8. Reinstall the passenger seat.

## WARRANTY

Submit a warranty claim using the following information.

For claiming procedure, refer to the *DEALER/DISTRIBUTOR WARRANTY GUIDE*.

Product Line	OnRoad
Unit Model Year	2020
Campaign/Bulletin/Description	6 / 2020-4 / Qual Access Cover Abnormal Gaps
<b>*Action</b>	
<b>Inspect</b> <input type="checkbox"/>	<b>Repair</b> <input checked="" type="checkbox"/>
Total Labor time paid	0.3 hour
Expiration date	October 31, 2021