

Subject:

TELEMATICS COMMUNICATION UNIT (TCU) INITIALIZATION PROCEDURE

Service Alert No.: SA-010/20

Last Issued: 04/29/2020

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous Service Alert	Date(s) Issued:
SA-010/20	01/15/20

APPLICABLE MODEL(S)/VINS 2019-2020 Mazda3 2020 CX-30

DESCRIPTION

When the Telematics Control Unit (TCU) replacement is necessary due to a failure, use MDARS to initialize the new TCU after replacement.

Use the information in this service alert to initialize the new TCU until the procedure on MGSS is updated. **CAUTION:** If TCU initialization is not performed, connected vehicle functions will not operate. This will have a negative impact on the customer because they will need to return to the dealer for repairs.

TCU Initialization

1. Install a new TCU.

- Mazda3 TELEMATICS COMMUNICATION UNIT REMOVAL/INSTALLATION
- CX-30 TELEMATICS COMMUNICATION UNIT REMOVAL/INSTALLATION
- 2. Turn the ignition ON (engine ON or OFF).
- 3. Connect MDARS to the vehicle.

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8. Wait for "initialization complete" message.

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