

**Complaint - Error Message "Emergency Call Function Fault", LED in Roof Console Lights Up Red: Deactivating Flight Mode (35/20)**

Model Line: **Taycan (Y1A)**

Model Year: **As of 2020**

Subject: **Connect control unit**

Information: The error message "Emergency call function fault - Service necessary" appears in the instrument cluster and the LED in the roof console lights up red. The emergency call function is still available.

The entry "B200000 Control unit – function restriction (020018)" is stored in the fault memory of the Connect control unit.

Remedial Action: Deactivate flight mode using PIWIS Tester software **version 39.200.031** (or higher).



**Information**

- The fault memory of the Connect control unit is cleared automatically after deactivating flight mode. Make sure that no necessary information is lost.
- The control unit is registered on the backend after flight mode is deactivated. This requires adequate mobile phone reception.

**Deactivate flight mode**

- Work Procedure: 1 Connect the **PIWIS Tester** to the vehicle and switch on the **PIWIS Tester**.
- 2 Establish operational readiness.
- 3 Start diagnostics.
- 4 Deactivate flight mode.
- 4.1 Select "**Connect**" control unit.
- 4.2 Select the "**Maintenance/repairs**" tab.
- 4.3 Select "**Deactivate flight mode**" in the menu and press •F12" to continue.
- 4.4 Follow the instructions on the Tester.



**Information**

If the fault memory cannot be cleared, replace the Connect control unit ⇒ *Workshop Manual '912555 Replacing control unit for external communication'*.

- 5 End operational readiness.
- 6 **Disconnect the PIWIS Tester** from the vehicle.

### Invoicing

Invoicing: For documentation and warranty invoicing, enter the labor operation and PQIS coding specified below in the warranty claim:

APOS	Labor operation	I No.
91254900	Reworking control unit for external communication	

PQIS coding:

Location (FES5)	91250	Control unit for external communication
Damage type (SA4)	1611	does not function

References: ⇒ *Workshop Manual '912555 Replacing control unit for external communication'*

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