



Technical Service Bulletin

94 Headlight warning or high beam flickers after shutdown, DTC C119911 or C119901 may be stored in light control modules

94 20 25 2053781/3 April 28, 2020. Supersedes Technical Service Bulletin Group 94 number 19-05 dated March 4, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2019	000000 - 058188	With matrix beam

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Condition</i> (Added DTC C119901)
2	03/04/2019	Revised <i>Warranty</i> (Updated Damage Code)
1	02/01/2019	Initial publication

Customer states:

- A headlight/high beam warning is shown in the instrument cluster.

Or

- The high beam module flickers after the vehicle is shut off.
- The headlight operates normally.

Workshop findings:

The following DTC may be stored in the left and right light control modules, J1018/J1023 (address word 00D6/00D7):

- **DTC C119911** (Hi Beam Light Bulb Short Circuit to Ground (GND)).
- **DTC C119901** (Hi beam light bulb Electrical error).

Or

- No DTC is stored.

Technical Background

A software problem causes:

1. Improper shutdown of the control module.



Technical Service Bulletin

2. High beam bulb error diagnosis too sensitive.

Production Solution

New software in the headlight control module addresses the condition.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the left and right light control modules, J1018/J1023 (address word 00D6/00D7) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
A6/A7	4K0941572DC	*	4K0941572DC	0031	D6A002
	4K0941592BA				
	4K0941592BB	*	4K0941592BC	0031	
	4K0941592BC				

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9415		
Damage Code:	0040		
Labor Operations:	Software Update	0151 0000	Time stated on the diagnostic protocol (Max 75 TU)



Technical Service Bulletin

Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2053781/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2053781) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2020 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.