



SERVICE ALERT

**SA-20-002 ATOMIZER INVESTIGATION SERVICE
ALERT**

**GROUP: 0-GENERAL
BULLETIN NO: SA-20-002
DATE: 4-15-2020**

Release Date:	4/15/2020
Affected Models:	2011-2014 Hino Conventional vehicles

SUBJECT:

Hino engineers are currently studying the failure mechanisms of the Air/Fuel Atomization Module (Atomizer) included within the Burner System of all 2011-2014 model year Conventional Hino trucks. Hino Trucks is requesting that dealers open a TechAssist case for any suspected Atomizer failure. TechAssist will review the case and offer further details based on the suspected failure.

Please let us know if you have any questions or concerns.

Sincerely,

Your HINO Service Team

