

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

## SSM 74792 - L462 Discovery - Accessory Fixed Side Step Mat appears detached

**Models :** Discovery / L462

(SALRACAK5K2405048)

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**Date Last :** 21 APR 2020 12:00:53

**Updated :**

**Content :**Issue:

Retailers are reporting that the accessory side step mat is detached from the board. See attached illustration.

Cause:

Mat partially engaged to the step during its assembly causing it to become loose in transit.

Action:

The mat is clipped onto the step and not glued into place. Before replacing the step first ensure the mat cannot be clipped securely back into place. If any damage is identified to the clip location please attach pictures of the issue to the EPQR.

Note: This is a temporary communication which will be removed once all retailer stock is clear.

**Version :** 1

**Attachments :** [L462 Fixed side step lifted pad.jpg](#)