

# LATEST VEHICLE CONCERN FIXES

## POWERTRAIN



PTU oil leak from pinion seal	19MY Onward RR Evoque
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none"><li>• There is a smell of fuel from the vehicle.</li></ul> <p><u>Technical Description:</u></p> <ul style="list-style-type: none"><li>• No issues or leaks are identified from the fuel system.</li><li>• The front PTU is found to be leaking from the pinion seal.</li></ul> <p><u>Status:</u></p> <ul style="list-style-type: none"><li>• Check for radial play in the pinion.</li><li>• Perform a thorough inspection of the driveshaft on the vehicle including joints and the center bearing, note any anomalies.</li><li>• Confirm mounting and alignment of original PTU, note any anomalies.</li><li>• Collect the full oil contents from the original PTU and store safely for return/analysis.</li><li>• Create an EPQR and include detailed information about the customer complaint, findings from inspecting the vehicle, and contact information for someone who can support return of the original PTU for evaluation.</li></ul>	

