

## MFA2 and 167 instrument cluster display - Navigation functionality missing from instrument cluster display

---

Topic number	LI54.30-P-071086
Version	1
Function group	54.30 Instrument cluster, display instruments, hazard warning device
Date	03-04-2020
Validity	Model series 118, 177, 247, 167 with code 547/548/549 and code 365
Reason for change	
Reason for block	

---

### Complaint:

After a software update for instrument cluster (IC) control unit (N133/1) is performed the following customer complaints may be noted:

1. The navigation menu selection is missing from the instrument cluster display
2. The navigation menu icon is present but the functionality does not appear in instrument cluster display after it is selected

### Cause:

Various possible causes

### Remedy:

If the first complaint is noted:

- Perform initial start-up of the instrument cluster control unit (N133/1) with Xentry software release 12/2019 and add-on 14970.
- If the above step does not remedy the complaint perform initial start-up of the MBUX multimedia system (A26/17). Then perform a reset of the head unit (Settings -> System -> Reset)
- If the above steps do not remedy the complaint, please perform a circuit 30 reset of the MBUX multimedia system (A26/17) and the instrument cluster control unit (N133/1), i.e. disconnect the both control units from power for 1 hour

If the second complaint is noted:

- Please SCN code the instrument cluster control unit (N133/1)

<b>Symptoms</b>
Communication/information / Communication / Navigation / Navigation - Function / Individual functions are not selectable/not available in navigation mode

# XENTRY TIPS

---

Communication/information / Information display / Displays / Multifunction display / Function / Malfunction
Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Menu items missing
Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Incomplete display
Communication/information / Communication / Navigation / Navigation - Function / Navigation not selectable/available

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			5422A 50	