



# Service Bulletin

Bulletin No.: 20-NA-080

Date: April, 2020

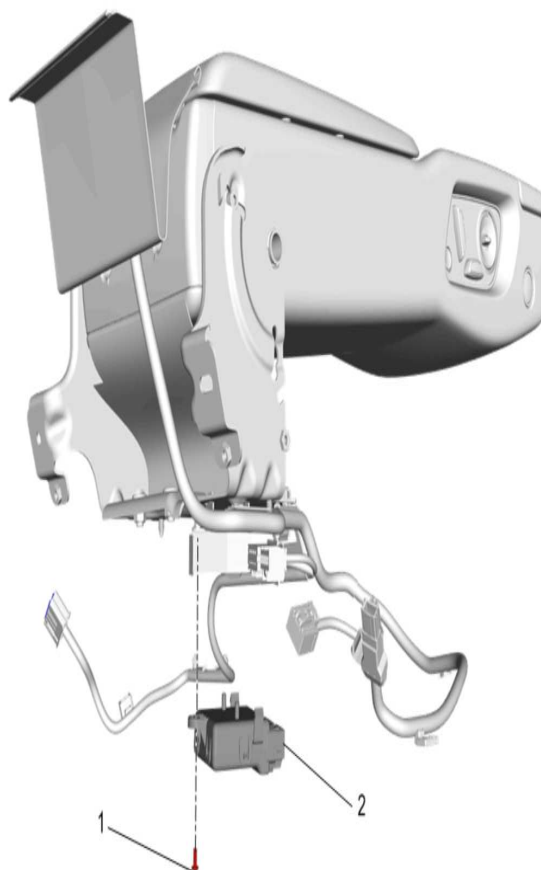
## TECHNICAL

**Subject:** Rear Outboard Heated Seats Inoperative, Possible Dead or Drained Battery

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6	2016	2020			All	All

Involved Region or Country	North America, Europe, Russia, Israel, Japan, South Korea, China
Additional Options (RPOs)	Equipped with HEATER SEAT-REAR (KA6)
Condition	Some customers may comment that the rear outboard heated seats are inoperative, or possibly on finding a dead or drained battery.
Cause	The cause of the condition may be an internal failure of the module, which may result in either lack of heat in the rear outboard seats, excessive battery draw, or both.

### Correction



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**Note:** The rear seat heater control module has been released separately for service. Do NOT replace the rear armrest assembly for this Condition.

Upon verifying this Condition, replace the rear seat heater control module (2). Refer to *Rear Seat Heater Control Module Replacement (Platinum)* in SI.

## Parts Information

Causal Part	Description	Part Number	Qty
X	MODULE ASM-F/ SEAT HTR VENT CONT	13510515	1

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7030400	Rear Seat Heater Control Module Replacement	Use Published Labor Operation Time

Version	1
Modified	Released March 30, 2020

