

Service Bulletin

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Date: March, 2020

TECHNICAL

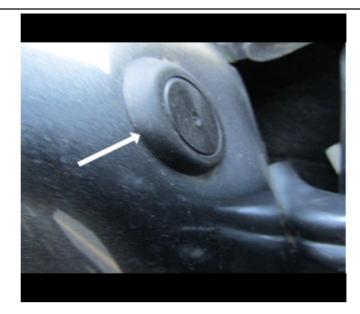
Subject:

Power Door Locks, Keyless Entry, Power Windows and Power Mirror Inoperative, Power Seats, Power Telescope Steering Column Inoperative and/or Moving On it's Own, Side Object Detection Inoperative and/or Unwanted Activation, Multiple DTCs Set

Brand:	Model:	Model Year:		Breakpoint:		Engine	Transmission:		
		from	to	from	to	Engine:	Transmission:		
Buick	Enclave	2018	2019		07-25-2018				
Cadillac	XT5	2017		2019		02-15-2019			
Chevrolet	Equinox	2018	2018		08-21-2017	-	-		
	Traverse	2018	2019	SOP	07-25-2018				
GMC	Acadia	2017		_	02-15-2019				
	Terrain	2018	2018		00 04 0047				
Holden	Equinox	2018		2010	2010	2010		08-21-2017	

Involved Region or Country	United States, Canada, Mexico, Europe, Uzbekistan, Russia, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Japan, South Korea, Australia/New Zealand, Egypt, Africa
Condition	Some customers may comment on one or more of the following conditions: Power door locks inoperative Keyless entry inoperative Power windows and power mirror inoperative Power seats inoperative and/or moving on it's own Power telescope steering column inoperative and/or moving on it's own Side object detection inoperative and/or unwanted activation Technicians may find multiple DTC's set.
Cause	This condition may be caused by water leaking through the body plug above the connectors X500 & X600 causing the connector to be corroded.

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Correction



5430003

Replace the body plugs with the revised part and repair the wiring as necessary. For repairing the wiring refer to *Wire to Wire Repair in SI*.

Note: The Equinox/Terrain only require 2 plugs (one plug for each side above X500 and X600) while all other vehicles require 4 plugs (two plugs for each side above X500 and X600).

Parts Information

Causal Part	Description	Part Number	Qty
х	PLUG, BODY SI OTR PNL HOLE	25883487	2 - (Equinox/ Terrain) 4 - (Enclave, XT5, Traverse, Acadia)

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1481248*	Replacing Body Side Outer Panel Plugs	0.2 hrs.
5430902	Wire-to-Wire Repair	Use Published Labor Operation Time
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released March 24, 2019