MARCH 2020

Airbag Returns

Temporary Suspension of Airbag Inflator Pickups

Effective Tuesday, March 17, 2020, XPO Logistics will be temporarily suspending pickup of airbag inflators from dealerships and/or customer facilities. This is due to concerns about the number of staff required to process parts at the receiving facility. Based on guidance from federal and state agencies, the receiving facility can't maintain operations at full rate with the minimum number of people recommended to be in close proximity in one place.

Please ensure that any defective inflators are still stored properly and are NOT disposed of using any other process or method until the normal process is back in place.

XPO Logistics will be telling any dealers who call or email the center to set up new shipments that pick-ups will not be made, but will resume as soon as possible. We will share more information as it becomes available

FCA Appreciates Your Support!