



Emissions Recall V08/V11

Updated Dealer Instructions

MARCH 2020

Please note that on 3/18/2020 Dealer instructions were updated for Emissions Recall V08 and V11. Dealers must provide the updated AEM Disclosure form and Extended Warranty Document to the customer **prior to performing V08 or V11**. The updated AEM Disclosure form and Extended Warranty Document are included with any newly ordered Authorized Modification Label kits. Any previous kits will require the old AEM Disclosure form be discarded and an updated form printed. **The updated AEM Disclosure form may be obtained/printed from DealerCONNECT or from the last page of Dealer Instructions.**

Process steps to print updated AEM Disclosure form from DealerCONNECT:

1. Access the "DealerCONNECT" website.
2. Locate the "Recall Resources" section.
3. Under the "Recall Central" heading, select the "Recalls" link.
4. Locate the "Repair Information" section.
5. Select the "V08/V11 AEM Disclosure form" link.
6. Print a copy of the updated AEM Disclosure form.
7. Provide the updated AEM Disclosure form to the customer.

DealerCONNECT > Service > Recall Resources > Recall Central

IMPORTANT RECALL COMMUNICATIONS

DCMail Search...

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TOPIC	SUBTOPIC	TITLE	PUBLISHED
Vehicle Safety Office	Safety Recall	New Safety Recall Advanced Communication (NSRAC) - W12 Dealer Not...	3/10/2020
Vehicle Safety Office	Customer Satisfaction Notification	Customer Satisfaction Notification W10 - HVAC Software - Dealer N...	3/10/2020
Vehicle Safety Office	Customer Satisfaction Notification	Customer Satisfaction Notification W14 - Ground Bolt - Dealer Not...	3/10/2020
Vehicle Safety Office	Customer Satisfaction Notification	Customer Satisfaction Notification W05 - Reprogram Powertrain Con...	3/10/2020
Vehicle Safety Office	Customer Satisfaction Notification	Customer Satisfaction Notification VF1 - Seat Heater Switch - Des...	3/6/2020
Vehicle Safety Office	Safety Recall	Revised Safety Recall W03 - Transmission Valve Body - Dealer Not...	3/5/2020
Vehicle Safety Office	Safety Recall	Safety Recall W00 - Shift Cable - Dealer Notification	3/5/2020
Vehicle Safety Office	Safety Recall	New Safety Recall Advanced Communication (NSRAC) - W12 Dealer Not...	3/4/2020
Vehicle Safety Office	Emissions Recall	Revised Emissions Recall V06 - Diesel Engine Calibration - Dealer...	3/4/2020
Vehicle Safety Office	Safety Recall	Safety Recall W06 - Transfer Case - Dealer Notification	3/3/2020

ANNOUNCEMENTS

VSRC
VEHICLE SAFETY AND REGULATORY COMPLIANCE

MOBILE SERVICE
DEALER IMPLEMENTATION GUIDE

To continue its support of progressive and additional ways to service customers with open safety recalls, Mopar encourages Mobile Service as an approved method to repair select recalls that impact our collective customers. Mopar's updated "Mobile Service Implementation Guide" is the perfect tool to help you get started. This guide features insight, details and guidelines to help a dealer navigate new mobile service offerings.

RECALL GUIDES

- Recall & CSN Status Guide
- Safety Recall Communication Guide (Updated 2/19/20)
- Sales Recall Guide Book
- Mobile Service Implementation Guide
- Mopar Service Action Guide
- Air Bag Recall Ride Program Implementation Guide
- T34 Dealer Resource Guide

REPAIR INFORMATION

- Global Recall System
- Inventory Service Actions
- Takata Air Bag Inflator Parts Communication
- Takata Air Bag Inflator Safety Recalls
- Takata Bankruptcy Public Notice and Customer Mailings
- 2018 Takata Recall Dealer Meeting Deck
- S27 Technical Advisory
- Safety Recall R46 - Transfer Punch Update
- N08/N49/R16 Repurchase Request Form
- V08/V11 AEM Disclosure Form**

PARTS INFORMATION

- Takata Airbag Return Form
- Campaign Materials Order Process
- Campaign Parts Expediting Process
- Customer Guide Process

FCA Appreciates Your Support!