

STAR ONLINE PUBLICATION

Case Number: S2008000030

Release Date: 03/25/2020

Symptom/Vehicle Issue: Overhead Console, Liftgate, Dome Light And Sunroof Controls Inoperative

Customer complaint/ technician observation: The customer may complain that the Overhead console/liftgate/dome lights and sunroof controls are INOP. Technician observed when scanning the modules that the vehicle did not set any DTCs.

Repair Procedure: Check the inline connector XY200A at the rear of the headliner right side, and inspect for loose connector and/or pushed out terminals or bent pins. See example below. Fig 1, 2, and 3.

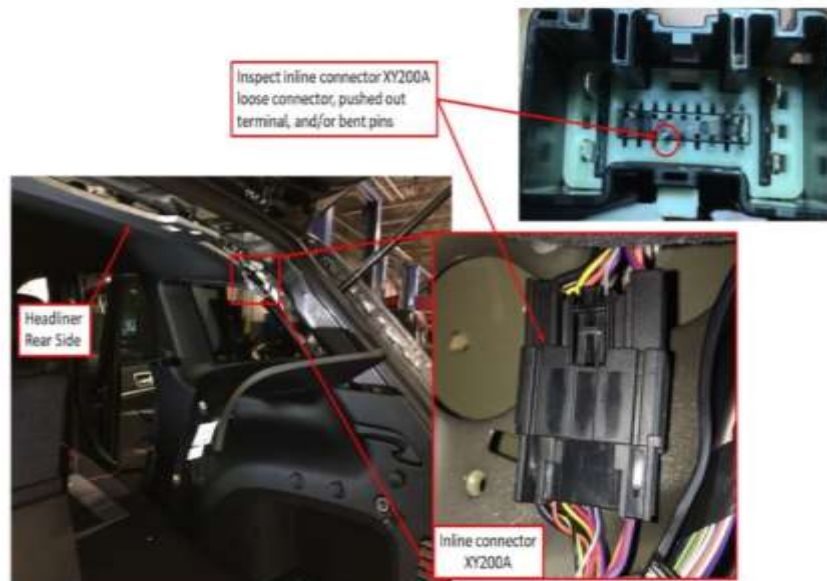


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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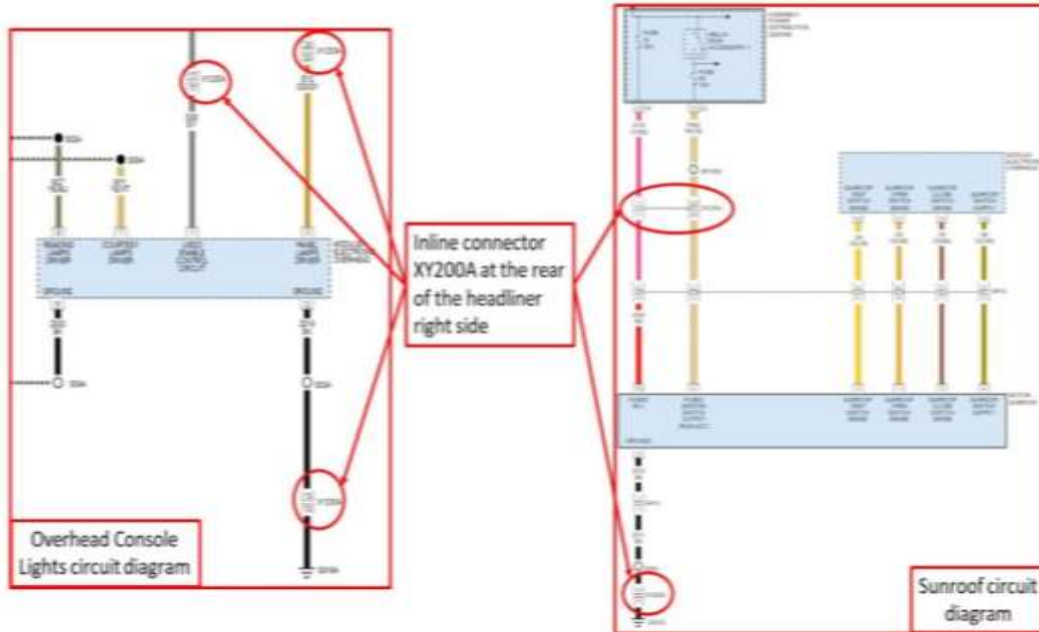


Fig 2

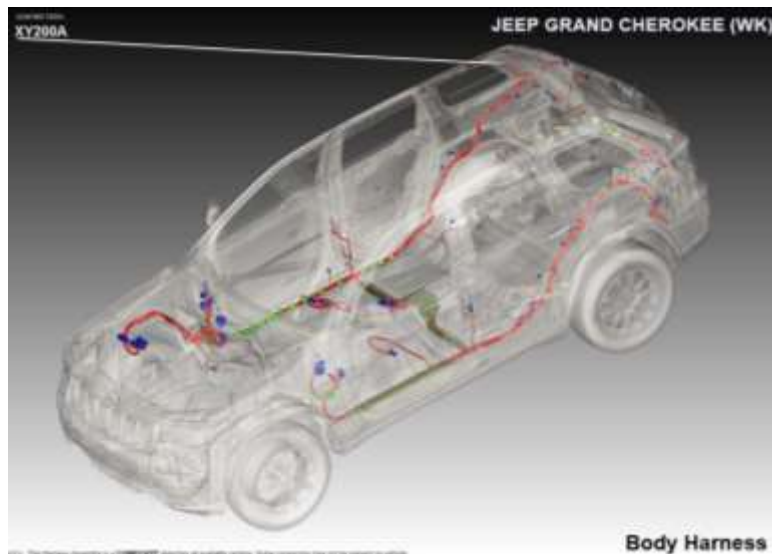


Fig 3

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