

STAR ONLINE PUBLICATION

Case Number: S2008000025

Release Date: 03/18/2020

Symptom/Vehicle Issue: Windshield Washer Spray Pattern Has Reduced Flow

Technician observation: During dealer prep and or after a recent service repair the windshield washer fluid flow appears to have a reduced spray pattern; washer fluid trickles out.

Repair Procedure: Inspection of the washer hose routing at the hood, left fender and behind the battery for any kinks or pinched hoses. Reposition or replace the and hoses that may have been improperly routed or kinked Fig 1,2, 3.

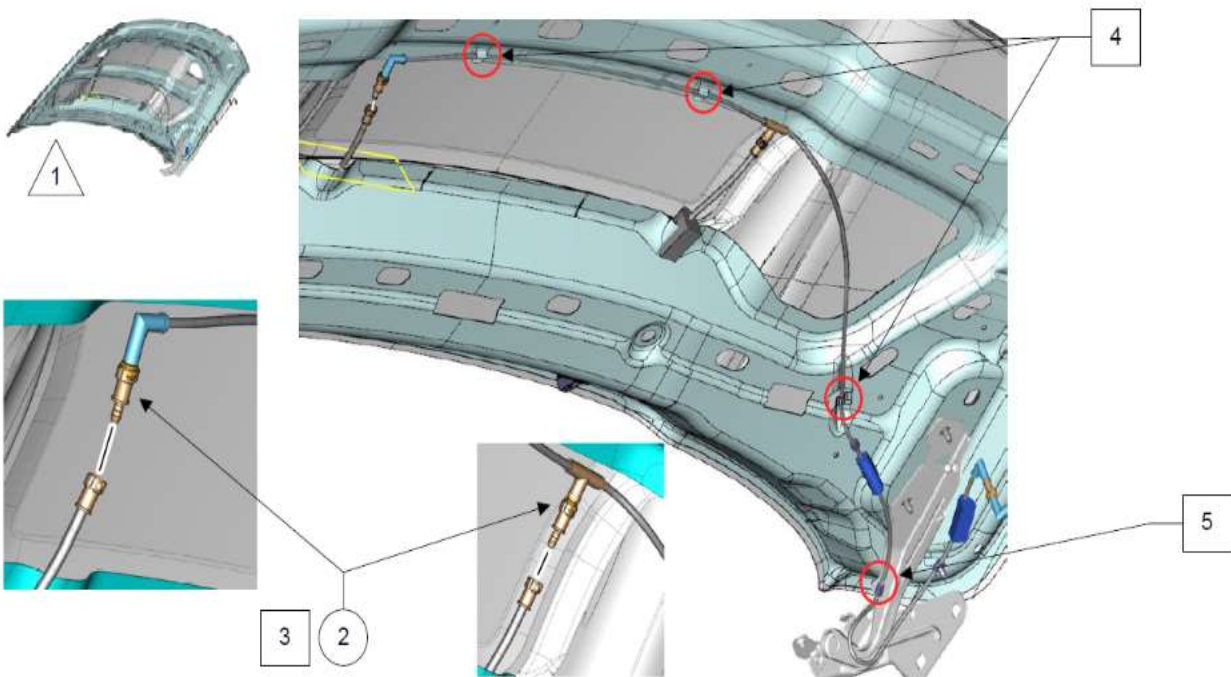


Fig 1 – 1-5 washer hose connections.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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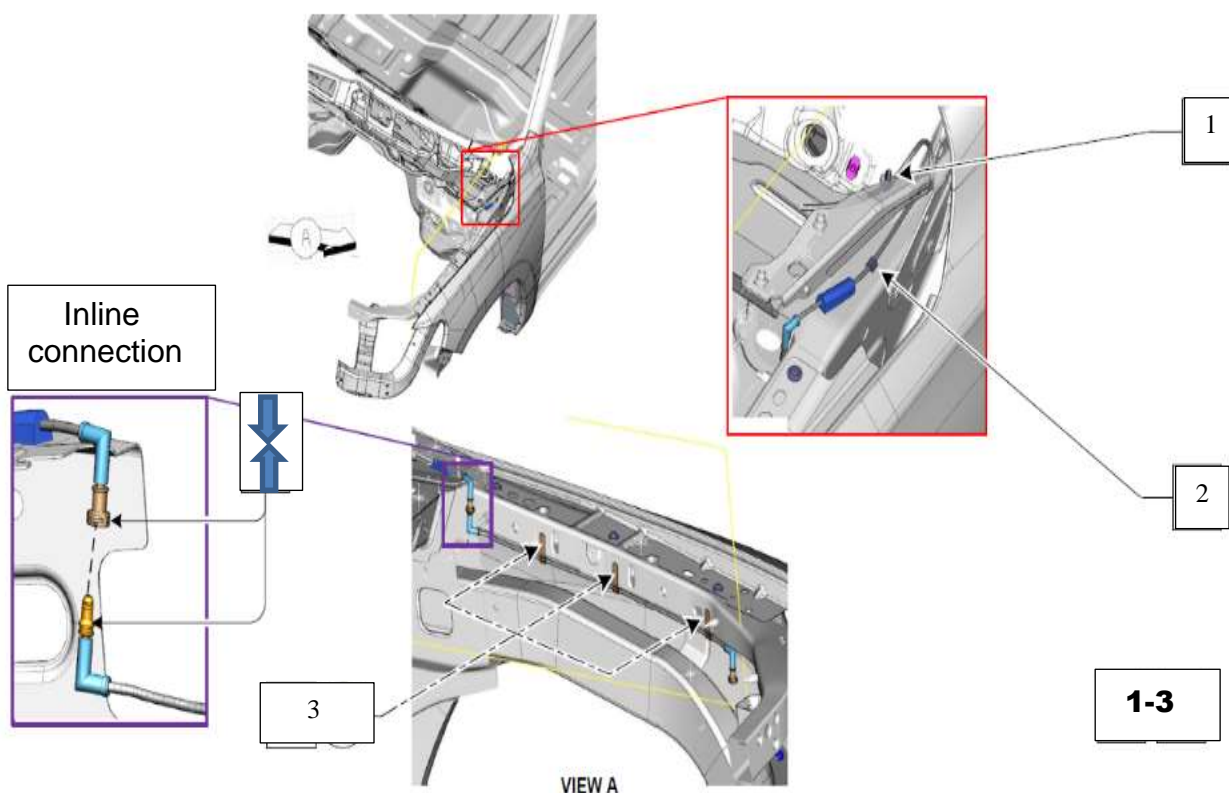


Fig 2, Hose position and retaining points 1-3.

NOTE: - Verify the 3 washer hose retaining CLIPS are pushed in fully, ALONG INNER Fender as shown.

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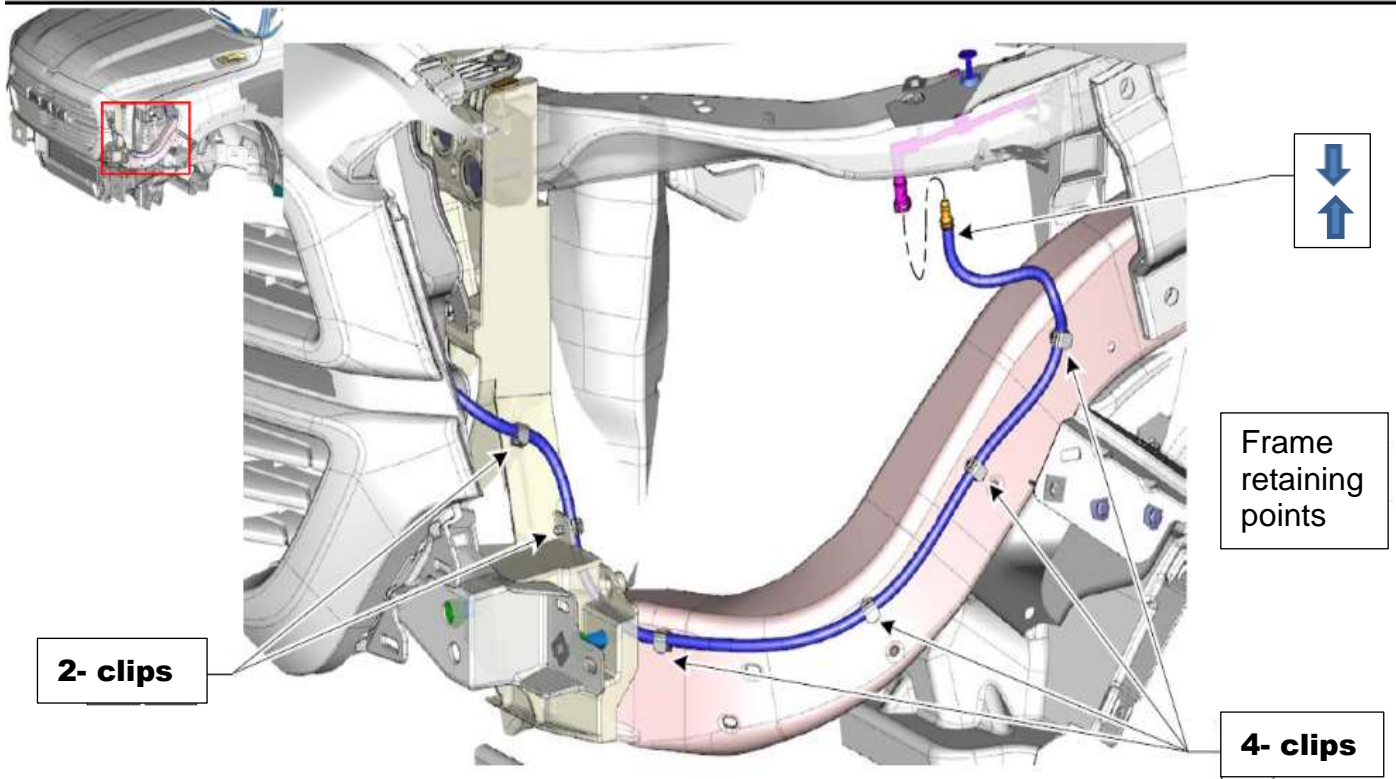


Fig 3, Washer Hose routing and retaining points

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