

Service Bulletin

TECHNICAL

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019			All	All
GMC	Sierra 1500 (New Model)						
Chevrolet	Silverado 1500	2020	2020				
	Silverado 2500HD/ 3500HD						
GMC	Sierra 1500						
	Sierra 2500HD/ 3500HD						

Subject: Pickup Box Endgate Will Not Fully Close by Itself

nvolved Region or Country	North America, Middle East, Israel			
Additional Options (RPOs)	Equipped with GATE FUNCTION-POWER (QT6).			
Condition	Some customers may comment that the power up/down pickup box endgate will not fully close when using the power option.			
Cause	The cause of the condition may be the endgate may be misaligned, causing a bind.			
Correction	var var var var var var var var			

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1414652	Endgate Adjustment	Use Published Labor Operation Time

Version	1
Modified	Released March 06, 2020

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION