



Service Bulletin

Bulletin No.: 20-NA-059

Date: March, 2020

TECHNICAL

Subject: Pickup Box Endgate Will Not Fully Close by Itself

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019			All	All
GMC	Sierra 1500 (New Model)						
Chevrolet	Silverado 1500	2020	2020				
	Silverado 2500HD/3500HD						
GMC	Sierra 1500						
	Sierra 2500HD/3500HD						

Involved Region or Country	North America, Middle East, Israel
Additional Options (RPOs)	Equipped with GATE FUNCTION-POWER (QT6).
Condition	Some customers may comment that the power up/down pickup box endgate will not fully close when using the power option.
Cause	The cause of the condition may be the endgate may be misaligned, causing a bind.
Correction	<div style="text-align: center;"> </div> <p style="text-align: right; font-size: small;">4992376</p> <p>Upon verifying the condition, adjust the endgate (1). Refer to <i>Endgate Adjustment</i>, in SI.</p>

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1414652	Endgate Adjustment	Use Published Labor Operation Time

Version	1
Modified	Released March 06, 2020

