



Service Bulletin

Bulletin No.: 20-NA-058

Date: March, 2020

INFORMATION

Subject: Silverado 4500HD/5500HD/6500HD RPO 5H1 - 2 Spare keys

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 4500HD/ 5500HD/ 6500HD	2019	2020				

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with RPO 5H1
Condition	Some customers may comment on some of the keys and remote transmitters being inoperative.
Cause	The cause of the condition may be that the 2 spare keys/transmitters, RPO 5H1, are not programmed at the plant.
Correction	Dealer should attempt to program 2 spare keys/transmitters provided before replacing them, refer to <i>Keyless Entry Control Module Programming and Setup</i> in SI.

Version	1
Modified	Released March 06, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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