



No.: 20CSA-06
April 06, 2020

TO: Service Locations
FROM: Detroit Customer Support Center
SUBJECT: **Gen 5 DD15 Customer Demo Units**

SUBJECT DETAIL

To grow on continued success in the market place, we continue to innovate, test and field new products that deliver on Total Cost of Ownership. The test process allows us to field a limited number of Gen 5 DD15 Customer Demo Units (CDU) to further ensure we meet the stringent demands of our customers.

There will be approximately twenty CDU vehicles delivered between April and July of 2020. The CDU vehicles can be identified by the engine model number of 472912S.

These units may need to be serviced during their time in customers' hands. Initially, there will be limited service procedures available and parts information will not be available in PartsPro. Please contact the Detroit Customer Support Center (855-253-0422) if repair or parts related assistance is needed.

CONTACT INFORMATION

Please email csc@daimler.com if you have any questions.