

**On-car analysis list from April 13th, 2020**  
**please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
<b>Powertrain</b>	Tiguan	19-20	2.0T (DGUA)	All	No Crank/No Start	Customer states No Crank/No Start <b>(MUST have NO CRANK/NO START with P06EF and/or P06E9 in the ECM)</b> <b>(untouched vehicles)</b>
	Tiguan	19-20	2.0T (DGUA)	All	MIL-on P0463	Customer states MIL-on <b>(Must be 4 Motion and have P0463 in the ECM)</b> <b>(untouched vehicles)</b>
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0496	Customer states MIL-on <b>(Must have P0496 in the ECM)</b>
	Jetta, Golf, SportWagen	19-20	1.4T (DGXA / DJXA)	All	MIL-on P04F0 and P0441	Customer states MIL-on <b>(Must have P04F0 and P0441 in the ECM)</b>
	Tiguan	20	2.0T (DGUA)	All	MIL-on P2440	Customer states MIL-on <b>(Must have P2440 in the ECM)</b> <b>(Customer owned, untouched vehicles)</b>
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on U0284	Customer states MIL-on <b>(Must have U0284 in the ECM)</b> <b>(untouched vehicles)</b>
	Atlas	18-19	3.6 (CDVC)	All	MIL-on Multiple Faults	Customer states MIL-on <b>(Must have at least one or more P02CC, P02CE, P02D0, P02D2, P02D4, and P02D6 P02D7 in the ECM)</b> <b>(untouched vehicles)</b>
	Jetta GLI, Golf GTI, Tiguan	19	2.0T (DKFA, DGUA)	All	HPFP Bolt	Customer states MIL-on, HPFP mounting bolts loose/broken <b>(HPFP bolts must be loose/broken)</b>
<b>Electrical</b>	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" <b>(untouched vehicles)</b>
<b>Body</b>	Jetta	19	All	All	Headlights cracked	Customer states both headlights are cracked <b>(untouched vehicles)</b> <b>(CANNOT have outside influence)</b>