



Technical Service Bulletin

PSS 91 MIB2+: Last destination's state is displayed as California (CA)

91 20 58 2056344/2 April 14, 2020. Supersedes Technical Service Bulletin Group 91 number 19-00 dated October 11, 2019 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|---|-------------|-----------|----------------------------|
| A6, A7, A8, Q3, Q8, and Audi e-tron quattro | 2019 - 2020 | All | With MIB2+ |

Condition

| REVISION HISTORY | | |
|------------------|------------|---|
| Revision | Date | Purpose |
| 2 | - | Revised header (Updated vehicles) Revised <i>Production Solution</i> (Updated information) |
| 1 | 10/11/2019 | Initial publication |

Customer states:

- All entries in the MMI Menu “Last Destinations” show California (CA) as the state (Figure 1).
- Selecting the destination routes to the expected destination.

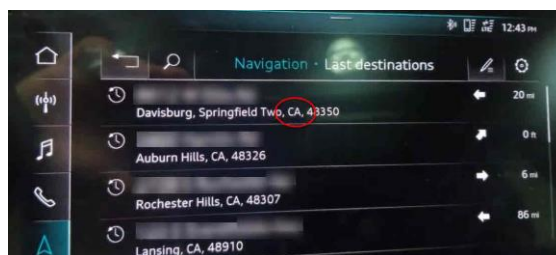


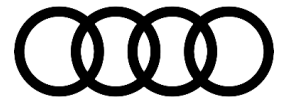
Figure 1. Last destination states show CA.

Technical Background

A software bug in the current MIB2+ causes the state to be displayed incorrectly.

Production Solution

The originally intended solution was not successful. Currently, no timeframe is available for a software update.



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Service

1. Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2056344) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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