

CUSTOMER SATISFACTION CAMPAIGN

GSX-R1000RA/RZA INERTIAL SENSOR



3251 E. Imperial Highway
P.O. Box 1100, Brea CA 92822-1100

Campaign EZ-R2

First Class Mail
U.S. Postage
PAID
Torrance, CA
Permit No. 1



CUSTOMER SATISFACTION CAMPAIGN

SECOND REMINDER - ACTION REQUIRED

1 WHY HAVE YOU RECEIVED THIS NOTICE?

In September 2018, owners of select 2017-2018 GSX-R1000RA/RZA models were notified that Suzuki was conducting a customer satisfaction campaign to replace the inertial sensor (also known as the inertial measurement unit) on affected motorcycles.

2 WHAT SHOULD YOU DO?

- Schedule your **FREE** repair as soon as possible.
- Contact your nearest Suzuki Dealer to schedule an appointment.
- Provide the Vehicle Identification Number (VIN) from the front of this card.

WHEN LOW BATTERY VOLTAGE IS PRESENT, A COMMUNICATION ERROR BETWEEN THE ABS AND THE INERTIAL SENSOR WILL CAUSE THE ABS WARNING LAMP TO ILLUMINATE AND DISABLE THE ABS.

Thank you for being a Suzuki customer and for your commitment to safety.

Suzuki Motor of America, Inc.

www.suzukicycles.com



To find your nearest Suzuki Dealer, go to www.suzukicycles.com and click **Find a Dealer** at the top of the web page.

If you're having trouble having this repair completed, contact Customer Support at **1.714.572.1490** Monday through Friday, 8 a.m. to 4 p.m. PDT