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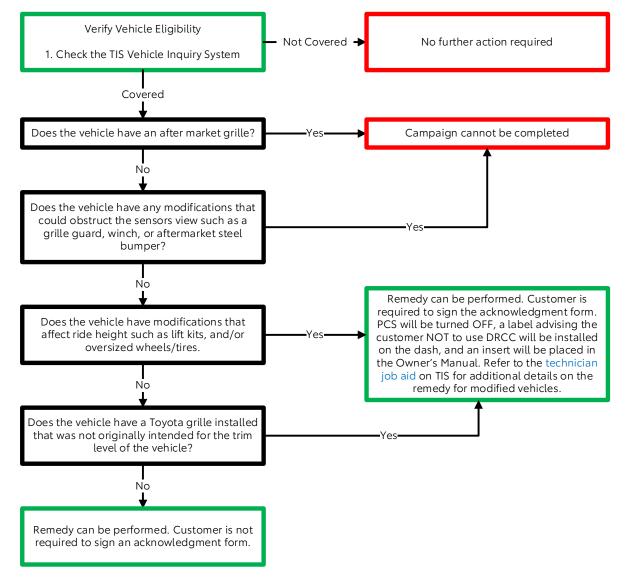
To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

SPECIAL SERVICE CAMPAIGN KOB

Assistant Service Manager (ASM) Modified Vehicle Job Aid

Certain 2018 -2019 MY Tacoma and Tundra Millimeter Radar Wave Sensor

Tundra and Tacoma vehicles covered by K0B must be inspected for non-Toyota-approved modifications to determine if the remedy can be performed. Some vehicles with non-Toyota-approved modifications may have the remedy performed, depending on the type of modification. This Job Aid is designed to assist the ASM with the inspection while the vehicle is on the service drive. Follow the information provided below when inspecting the vehicle to determine if the remedy can be performed:



For examples of some scenarios detailed in the flow chart refer to the examples/directions below:

If the vehicle has a modification such as:

- Grille guards
- Winches mounted on the front bumper
- Aftermarket steel bumpers
- Etc.

The repair cannot be performed. The area in front of the vehicle must be free of metal objects for the sensor to be aligned properly.

Does the vehicle have oversized wheels/tires?

1.Check the tire and loading information label. (Located in the driver side door jam.)

2. Compare to the tire size on the vehicle.

combined	RENSEIGNEMEN SEATING CAPACITY NOMBRE DE PLACES	D LOADING INFORI ITS SUR LES PNEUS ET LE 1 TOTAL 5 FRONT 2 2 TOTAL: AVANT : and cargo should never exceed argement ne doit jamais dépasser	MATION CHARGEMENT REAR 3 ARRIÈRE : 555 kg or 1225 lbs. kg ou 1225 lbs.	820
TIRE	SIZE	COLD TIRE PRESSURE PRESSION DES PNEUS À FROID	SEE OWNER'S MANUAL FOR	
FRONT AXANT	P275/65R18	210 IPa, 30 PSI	ADDITI NAL INFORMATION	K5
ARRENT	P275/65R18	230 kPa, 33 PS	VOIR LE MANUEL	4318
SPARE SE SECONES	P275/65R18	SEE ABOVE / VOIR CI- DESSUS	DE L'USAGER POUR PLUS DE RENSEIGNEMENTS	3

How to check if the original	Original Grille Type For Tacoma Grades		Original Grille Type For Tundra Grades		
grille is installed: 1. Use TIS to determine the vehicle grade.	Tacoma Limited		Limited Tundra		
Television Television Television Television Television Television Television	Tacoma SR		1794 Edition Tundra		
2.If the vehicle grade in TIS does not match the image	Tacoma SR5	NOTE: SR and SR5 Grilles are black	Tundra TRD PRO		
in the table to the right, the vehicle does not have the original grille installed. 3.The remedy can be	Tacoma TRD Sport				
performed. However, the customer must sign the acknowledgement form.	Tacoma TRD Off Road		Tundra SR		
<i>NOTE: If the vehicle has a different grille than any shown in the table,</i>	Tacoma TRD Pro	TOYOTA	Tundra SR5		
including aftermarket grille, the repair cannot be performed.			Tundra Platinum		

If the ASM inspection of the vehicle determines the repair cannot be completed with the current non-Toyotaapproved modifications, this should be documented on the RO. If the repair can be performed with the current non-Toyota-approved modifications on the vehicle, the Non-Toyota-Approved Modification - Owner Acknowledgment Form should be completed with the customer before the remedy is performed.

Refer to the Dealer Letter or Technical Instructions on TIS for additional information.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.