

## INTEROFFICE MEMORANDUM

Original Publication Date: March 12, 2020

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross   
Vice-President, Product Quality and Service Support**LIMITED SERVICE CAMPAIGN 20TD01 *Remedy Notice*****Certain 2012-2019 Model Year Sequoia  
Potentially Incorrect Carpet Floor Mats**

Specific information for Region support is provided below.

**Condition**

There is a possibility that some of the involved 2012-2019 Sequoias received a Toyota Genuine carpet floor mat set that is designed for different model year Sequoia vehicles (model years 2008-2011). If installed, the driver's floor mat would not be secured in the way it was designed due to differences in the attachment grommets.

**Dealer Notification**

The attached dealer letter will be sent to all Toyota dealers on March 12, 2020.

***Please reference the attached Dealer Letter for additional details.***

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.