

Product Emission Recall

N192273450 Incorrect Emissions Label on Performance Intake



Release Date: March 2020

Revision: 00

Attention: This Emission Recall can be seen in the Required Field Action section in Investigate Vehicle History (IVH).

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Colorado	2020	2020	LGZ	3.6L engine
GMC	Canyon			5W7	Performance Intake

Involved vehicles are marked “open” on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	General Motors has decided to conduct a voluntary emissions recall involving certain 2020 Chevrolet Colorado and GMC Canyon vehicles equipped with a performance air intake system. The correct California Air Resources Board (CARB) Executive Order (EO) emissions label may not have been installed.
Correction	Dealers are to install a new Executive Order (EO) emissions label. Since a new label can be easily installed, and to reduce customer inconvenience, the label will be sent directly to customers of record along with the installation instructions. Customers may install the label or, if they desire, they may take the label to their dealer for installation at no charge.

Parts

Quantity	Part Name	Part No.
1	CARB E.O. Label	84650217

Do not order labels from GMCCA.

Important: For customer owned vehicles only, labels being sent directly to owners. There should be no need to order labels for shelf stock in anticipation of customer vehicles being presented for repair.

If Customer does not receive the label Dealer may order Part required to complete this recall online, through the GM 1Store via GlobalConnect. **The vehicle’s VIN must be entered in the reason field when placing orders.** Please log in and order the appropriate item number label(s) using the chart above. The label will be provided at no charge.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9105012	Replace CARB E.O. Label	0.2	ZFAT	N/A

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Service Procedure



5525420

1. Locate the CARB E.O. label pictured above installed in the engine compartment. The E.O. label may be installed in any visible place in the engine compartment, such as near the air cleaner, on the firewall, radiator support, or inner hood. The new label has Executive Order No. D-126-53 on it, any label with a different E.O. number should be covered with a new one.
2. Using rubbing alcohol, clean the old label to provide a fresh surface for the new label to stick to. Then, install the new CARB E.O. label over top of the old label.
3. CALIFORNIA VEHICLES ONLY: Complete a "Proof of Correction" certificate and provide to the vehicle owner upon recall completion.

Dealer Responsibility

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this field action enters your vehicle inventory you must take the steps necessary to ensure the program correction has been made before selling the vehicle. In addition, for vehicles entering your facility for service, you are required to ensure the customer is aware of the open field action and make every reasonable effort to implement the program correction as set forth in this bulletin prior to releasing the vehicle.

Dealer Reports

For dealers with involved vehicles, a listing with involved vehicles has been prepared and will be provided to U.S. and Canadian dealers through the GM GlobalConnect Recall Reports, or sent directly to export dealers. The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor

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vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

Courtesy Transportation – For USA

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details.

Customer Notification

USA - General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

In order to ensure full protection under the emission warranty, and the right to participate in future recalls, the customer notification letter recommends that customers have their vehicles serviced as soon as possible. It also advises that failure to do so could legally be determined to be lack of proper maintenance.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**

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March 2020

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to inform you that General Motors is conducting a voluntary emission recall that includes your vehicle.

Reason For This Recall: General Motors has decided to conduct a voluntary emissions recall involving certain 2020 model year Chevrolet Colorado and GMC Canyon vehicles equipped with a performance air intake system. The correct California Air Resources Board (CARB) Executive Order (EO) emissions label may not have been installed.

What Will Be Done: The label for your vehicle is enclosed. To reduce your inconvenience, you can install the label by following the enclosed instructions. If you desire, however, you may take the label to your dealer for installation. This service will be performed for you at **no charge**.

How Long Will The Repair Take? Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 20 minutes.

What You Should Do: If you desire to have your GM dealer install your emissions label, please contact your GM dealer as soon as possible to arrange a service date. **Bring the enclosed label with you to your service appointment.** Instructions for making this correction have been sent to your dealer. Please ask your dealer if you wish to know how much time will be needed to schedule, process, and repair your vehicle.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-462-8782	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Emission Law Information: In order to ensure your full protection under the emission warranty made applicable to your vehicle by state and federal law, and your right to participate in future recalls, it is recommended that you service your vehicle as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Maryann L. Combs
Vice President
Global Vehicle Safety

Enclosure
N192273450

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5359
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 16, 2020

Subject: N192273450 - Emission Recall
Incorrect Emissions EO Label on Performance Intake Part

Models: 2020 Chevrolet Colorado
2020 GMC Canyon
Equipped with 3.6L engine (RPO LGZ)
And Performance Intake (RPO 5W7)

To: All General Motors Dealers

General Motors is releasing Emission Recall N192273450 today. The total number of U.S. vehicles involved is approximately 64. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on March 30, 2020.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated March 17, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS