For questions, comments, or to submit an inquiry, go to: DTNAConnect > My Applications > WSC

Please distribute to:							
Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager							
Freightliner Dealers				Direct Warranty Customers	\checkmark	Sales Terms (DTR)	
☑ Western Star Deale		tar Deale		Export	\checkmark	Used Product (DTR)	
✓ FCCC Dealers		lers	\checkmark	DDC Distributors	\otimes	Travel Centers of America/Petro:Lube	
✓ Thomas Built Bus Dealers		ealers					
WARRANTY INFORMATION LETTER							
No. WI2		WI20	-004				
Release		04/2	/20/2020				
Effective		04/2	/20/2020				
			rranty Long Block Program Change				
		ogram	 <u>notice</u> on April 9, 2020, the Detroit Reman Long Block Program has expanded. The expansion reduces complexity in ordering reman engines and promotes stocking reman engines to meet uptime commitments. Medium duty and all heavy duty engine series are in the new long block program. Warranty coverage for long blocks is not changing. Restrictions and penalties for non-warranty use were removed; pricing and part numbers are being updated. 				
 Warranty Manual Revision 			 The phrase, "warranty long block" will be updated to "long block" in these sections of the Warranty Manual: Policies by Component > Engines and Engine Components > Detroit Engines Handling and Shipping of Failed Material > Powertrain Components - Shipping to a Detroit Reman Consolidation Center Access the Warranty Manual at DTNAConnect > Warranty Lit > Other Warranty Documents > <u>Manual</u>. 				

WARRANTY INFORMATION LETTER

Verify latest version online; access Warranty Information Letters at DTNAConnect > Warranty Lit > Warranty Letters.

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.