



Technical Service Bulletin

92 Rear view camera washer operates with difficulty

92 20 26 2059228/1 April 10, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro	2019 - 2021	All	Not Applicable

Condition

Customer states:

- When the 'clean rearview camera' function is activated, the washer fails to spray solvent (Figure 1).
- The function must be activated several times before the solvent is sprayed.



Figure 1. Clean rearview camera function being displayed.

Technical Background

Because of the absence of a check valve in the washer solvent circuit to the rearview camera washer jet, the delivery tube for the solvent loses its prime during driving or the opening of the rear lid. The rearview camera washer system is designed to cancel additional wash cycles after 4 activations to conserve washer solvent and prevent unnecessary solvent use. Because 4 activations are insufficient to fill and pressurize the washer solvent circuit the rearview camera cannot be cleaned until the KL15 circuit is cycled (ignition key cycle).

Production Solution

A change in the washer pump type is implemented in production.



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Service

Modify the rearview camera washer circuit as follows:

1. Order and assemble the following components as shown in Figure 2:
 - 1 x 4N0 955 481 A Valve
 - 3cm x 2D0 955 962 Hose
 - 1 x 5M0 955 875 Coupling piece
 - 2 x N 102 313 01 Ear hose clamp



Figure 2. Check valve assembly.

2. Fit the 4N0 955 481 A valve end of the assembly to the 'T' section of the manifold and the 5M0 955 875 coupling piece end to the removed washer line as shown in the illustration. It should now be installed in-line with the original assembly (Figure 3).



Figure 3. Check valve assembly installed.



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4. Activate the rearview camera washer several times to purge the air in the washer solvent circuit and fill the line.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9294		
Damage Code:	0011		
	Rearview camera washer spray jet modify (Includes tailgate trim panel remove and reinstall)	9294 9999	40 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2059228/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

The part numbers mentioned in this TSB are different than the ones listed in ETKA. Only use parts listed in this TSB, this includes superseding part numbers!		
Part Number	Part Description	Quantity
4N0955481A	Valve	01
2D0955962	Hose	0.3
5M0955875	Coupling piece	01
N 10231301	Ear hose clamp	02



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See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
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Additional Information

All parts and service references provided in this TSB (2059228) are subject to change and/or removal.

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