

Technical Service Bulletin

92 Wiper knocks against the A-pillar, DTC B139007 and/or B139004 stored in the BCM 1

92 20 25 2059157/1 April 10, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2019 - 2020	All	Not Applicable

Condition

Customer states:

- The left wiper blade makes contact with the left A-pillar when wiping, particularly below speeds of 4 km/h (~3 mph) and above speeds of 100 km/h (~62 mph). The problem becomes apparent as the windshield wiper makes contact with the A-pillar either constantly or intermittently **and** at any wiper speed as opposed to the wiper making contact with the A-pillar every third stroke between 4 km/h (~3 mph) and 100 km/h (~62 mph) as designed.

Workshop findings:

The following DTC's may be stored in the electronic central electrical (BCM 1), J519 (address word 0009):

- DTC B139007** (Driver side windshield wiper motor mechanical malfunction).
- DTC B139004** (Driver side windshield wiper motor Faulty).



Note:

This is not the wiper cleaning function described in TSB 2056133: *92 Windshield wiper on left side makes contact with the left A-pillar.*

Technical Background

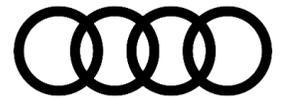
Internal mechanical damage along with incorrect programming in the wiper control module J400 causes an inconsistent wiper end-stop position.

Production Solution

Mechanical and software improvements to the windshield wiper motor and motor control unit J400 implemented by the supplier.

Service

Replace the windshield wiper bracket and motor assembly 83B 955 023 A. Only improved parts are available.



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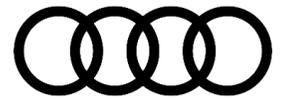
Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9225		
Damage Code:	0011		
Labor Operations:	Remove and install wiper motor	9215 1900	See SRT
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2059157/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
83B955023A	 Windshield wiper bracket with wiper motor	01



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Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2056133, *92 Windshield wiper on left side makes contact with the left A-pillar.*

All parts and service references provided in this TSB (2059157) are subject to change and/or removal.

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