



# Technical Service Bulletin

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## PSS 48 Start/Stop steering assist is delayed

48 20 86 2059153/1 April 3, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2019 - 2020	All	Start/Stop steering assist

## Condition

### Customer states:

- There is a delay of power steering assist after the engine restarts from a Start/Stop event.

### Workshop findings:

- There are no DTCs stored in the power steering control module, J500 (address word 0044).

## Technical Background

If the engine is off during a Start/Stop event and the brake pedal is released, the car starts to move forward in creep (without applying the throttle) but the power steering has no assist for a short period of time. The vehicle is operating as designed.

To minimize the issue a slight input to the accelerator pedal can start the engine and avoid delay in the steering response.

## Production Solution

A software update is forthcoming for 3<sup>rd</sup> quarter of 2020.

## Service

1. Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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## Additional Information

All part and service references provided in this TSB (2059153) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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