

NEW DIAGNOSTIC SOFTWARE AVAILABLE FOR DOWNLOAD



Notice Information

Ref	13943
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Aftersales Manager, Service Leader / Advisor, Accounts / Admin
Subject:	Service/Technical

**TOL NOTICE (US&CAN) – March 4, 2020
SVC**

TOL Ref. # 13943-

New Diagnostic Software Available for Download

Diagnostic software version **2020-4** is now available to download. Dealers should download this update from your Triumph Diagnostic Software page under the Service/Technical menu and begin using immediately.

- Please ensure all new bikes have the latest software downloaded at PDI.
- Please ensure all bikes being serviced have the latest software downloaded.
- Please ensure all relevant staff are informed of this update.

**** New password (case sensitive): Triple25**

Please note for future reference, release notes will now be stored and available to download at any time from the dedicated TDT page within TOL.

The screenshot displays the TDT software page with several sections:

- DIAGNOSTIC SOFTWARE:** Includes instructions to open the zip file and launch the installer. It lists the version (2020-3), date added (17/Feb/2020), password (click here for passwords), and file size (242MB). A red button labeled '2020-3' is visible. Below it, there is a 'USER GUIDE - Select Language File' section with buttons for EN, FR, DE, IT, NL, SE, JP, ES, BPT, and TH.
- MICROSOFT WINDOWS/OPERATING SYSTEMS:** Contains a link to a guide for new PC installations and a list of supported OS versions: Windows 7, 8x, and 10. It also states that Windows XP and Vista are no longer supported, and that Apple Mac and IOS are not supported.
- CALIBRATION LIST:** A complete list of calibrations in MS Excel format, with a red button to download.
- BUG REPORT FORM:** A form to submit to the local Triumph office for support, with a red button to download.
- RELEASE NOTES:** Details of all changes in the latest release, with a red button to download. This section is highlighted with a red box and an arrow from the 'MICROSOFT WINDOWS/OPERATING SYSTEMS' section.

SUMMARY OF CHANGES:

1	New Software Functionality:	None
2	Engine ECM Calibrations:	None
3	Chassis ECM Calibrations:	None
4	Instrument Calibrations:	New instrument calibrations released for the Tiger 900 range. Connectivity module ready instrument calibrations released for Street Triple RS models from VIN 966534.
5	Keyless ECM Calibrations:	None
6	Connectivity Module Calibrations:	None

7	Suspension ECM Calibrations:	Updated suspension calibration released for Tiger 900 GT Pro models.
8	New ECU Unlock Codes:	Tiger 900 Models - 67376751
9	Calibration Description Corrections:	None
10	Known Issues In This Release:	None
11	Bug Fix(es):	<ol style="list-style-type: none">1. Engine Diagnostics – Adjust Menu: The “Adjust Shift Force Sensor Shift Pattern” function is now available for Rocket 3 TFC models.2. Autoscan is now available for Thruxton RS models.

If you have any questions, please contact Triumph Customer Support at (888) 284-6288.