



Technical Journal

TITLE:

Noise when running rear window up or downREF NO:
TJ 35437.1.0ISSUING DEPARTMENT:
Technical ServiceCAR MARKET:
United States and CanadaPARTNER:
3 US 7510 Volvo Car USAISSUE DATE:
2020-03-13STATUS DATE:
2020-03-19FUNC GROUP:
8455FUNC DESC:
**Guide moulding for door glass;
sealing**

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“Right first time in Time”

Attachment

File Name	File Size
TJ 35437.mp4	2.4631 MB
TJI-518860-1_1_3.pdf	0.5953 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256							2016-2099		0000001-9999999	201505-209952

CSC Customer Symptom Codes

Code	Description
G3	Doors/Squeak/rattle/scrape/When opening/closing window
G9	Doors/Squeak/rattle/Rear side door

VST Operation Number

VST Operation Number	Description
99921-2	General reimbursement acc. to TJ/QB

DTC Diagnostic Trouble Codes

Text

**DESCRIPTION:**

If vehicle shows symptom of noise when moving rear windows up or down, please follow advice under service.

Look at the [attached video](#) for noise reference.

SERVICE:

Follow attached instructions.

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 99921-2

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8455.

To view TJ attachment continue to next page. This TJ has one attachment and one [sound file](#).

Volvo Car Customer Service		TJ Instruction VCC-518860-1	
Title	Rear side window	Page	1 (5)
Action	Product fix	Operation number:	99921-2

Issue	Date	Reason
1	2020-02	First issue

Affected vehicles

Model year	Model
2016, 2017, 2018, 2019, 2020	XC90 (16-)

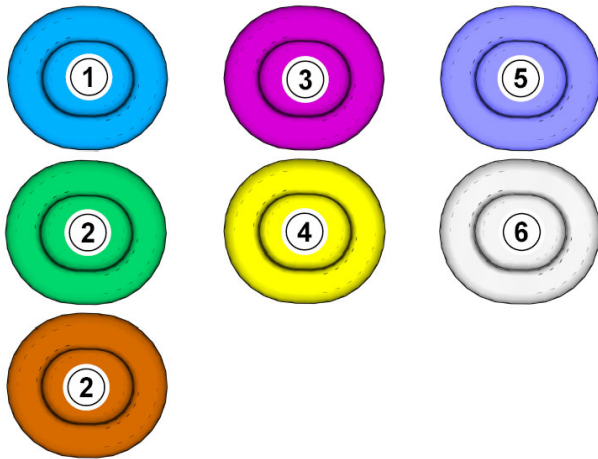
Materials

Materials	Qty.	Part No.	Notes
Grease	0.01	30749880	
Tape	0.1	31479639	

Equipment

Designation	Part No.
Interior trim remover	

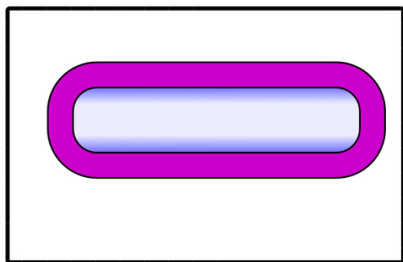
Color symbols



Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.

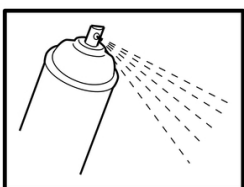
- 1 . Used for focused component, the component with which you will do something.
- 2 . Used as extra colors when you need to show or differentiate additional parts.
- 3 . Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc.
- 4 . Used when the component is not fully removed from the vehicle but only hung to the side.
- 5 . Used for standard tools and special tools.
- 6 . Used as background color for vehicle components.





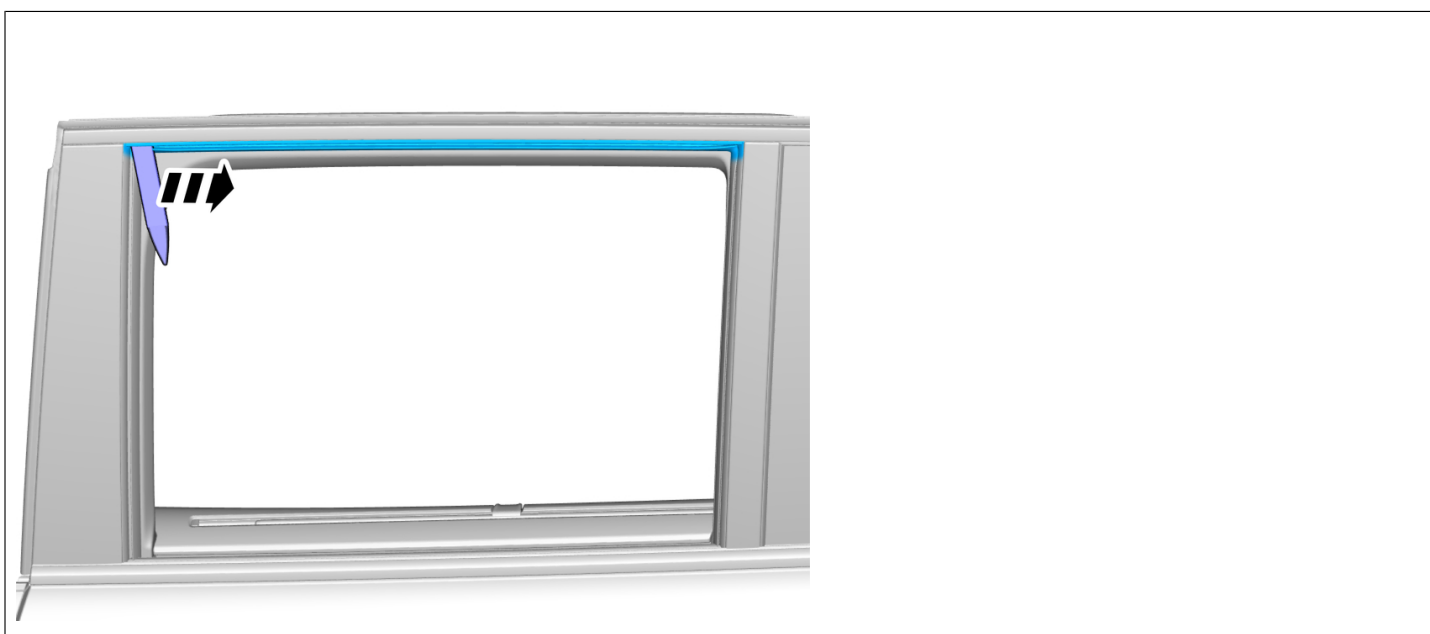
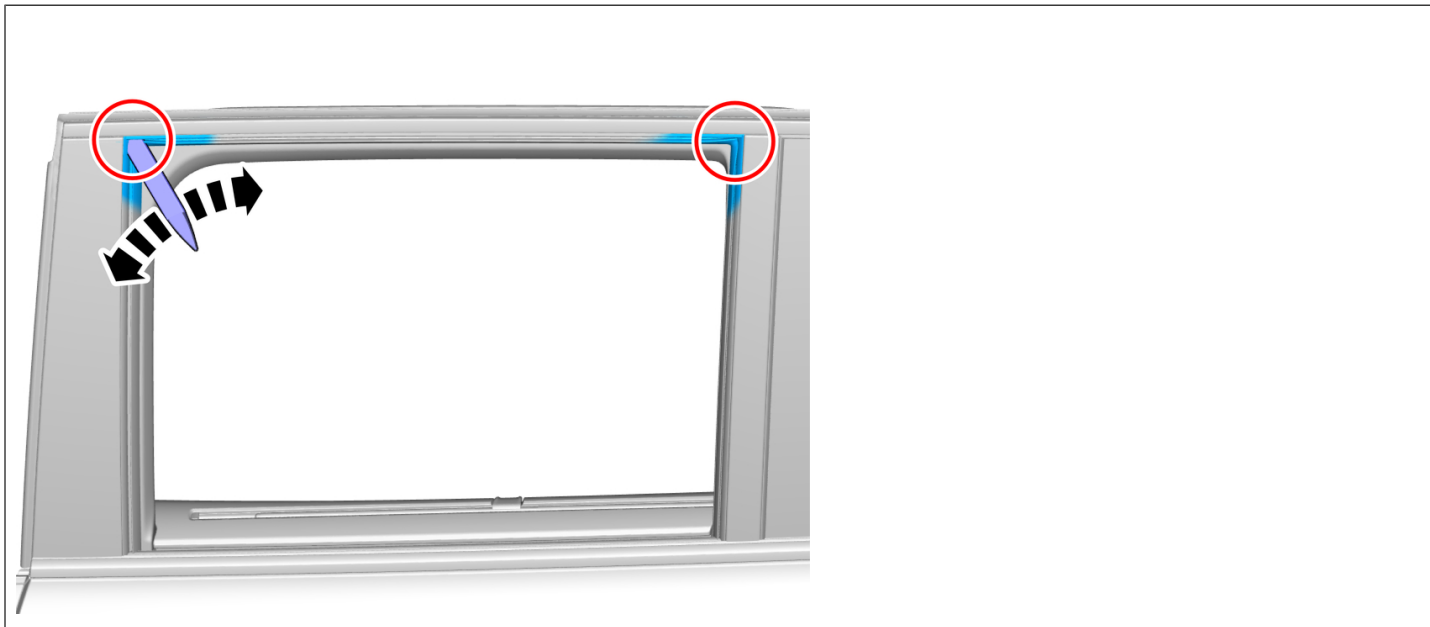
Use: Interior trim remover

Apply tape.



Use: Grease , 30749880

Apply a thin and even layer.



Clean the marked area.

