



Preliminary Information

PIT5426C Second Row Seat Belt Wet And/Or Carpet Wet from the C-Pillar Area Rearward

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2015 - 2020	All	All	All	All
Chevrolet	Tahoe	2015 - 2020	All	All	All	All
Chevrolet	Suburban	2015 - 2020	All	All	All	All
GMC	Yukon	2015 - 2020	All	All	All	All

Supersession Statement

This PI was superseded to update Model Years. Please discard PIT5426B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Some customers may comment of a second row outboard seat belt being wet and/Or Carpet Wet From The C-Pillar Area Rearward

Recommendations / Instructions

IMPORTANT: If an outboard seat belt is determined to have become wet or if the customer mentioned that the seat belt became wet from the c-pillar area water leak, the seat belt retractor assembly must be replaced.

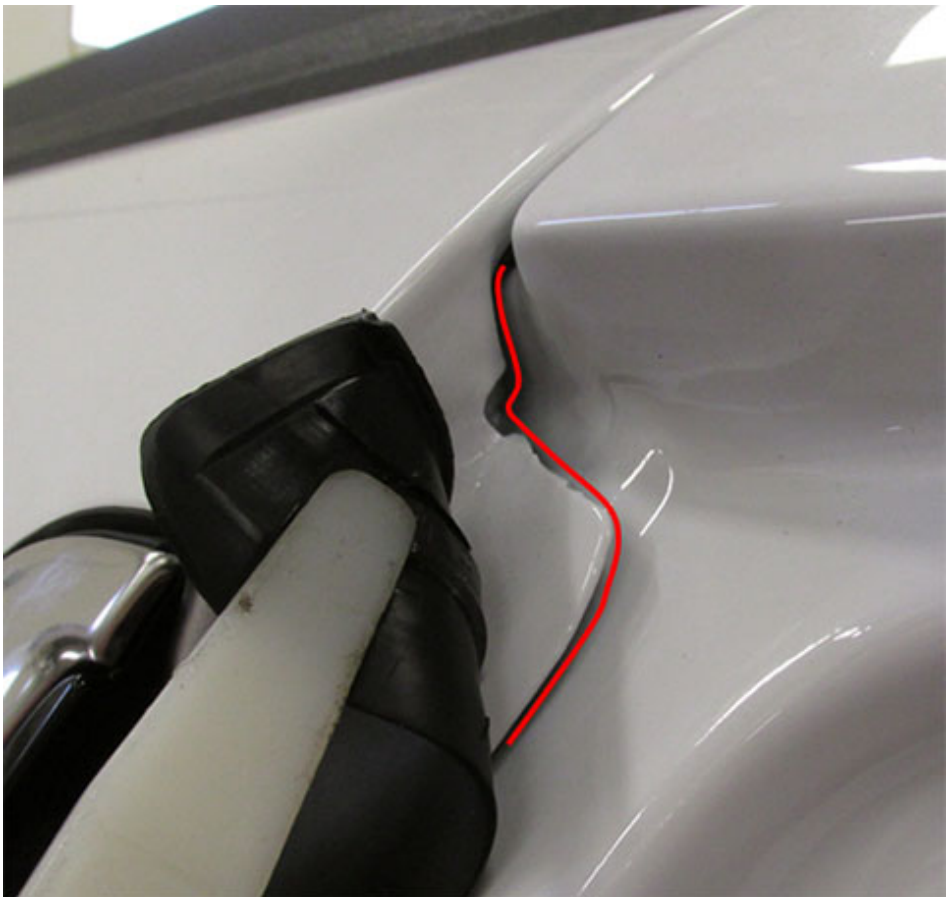
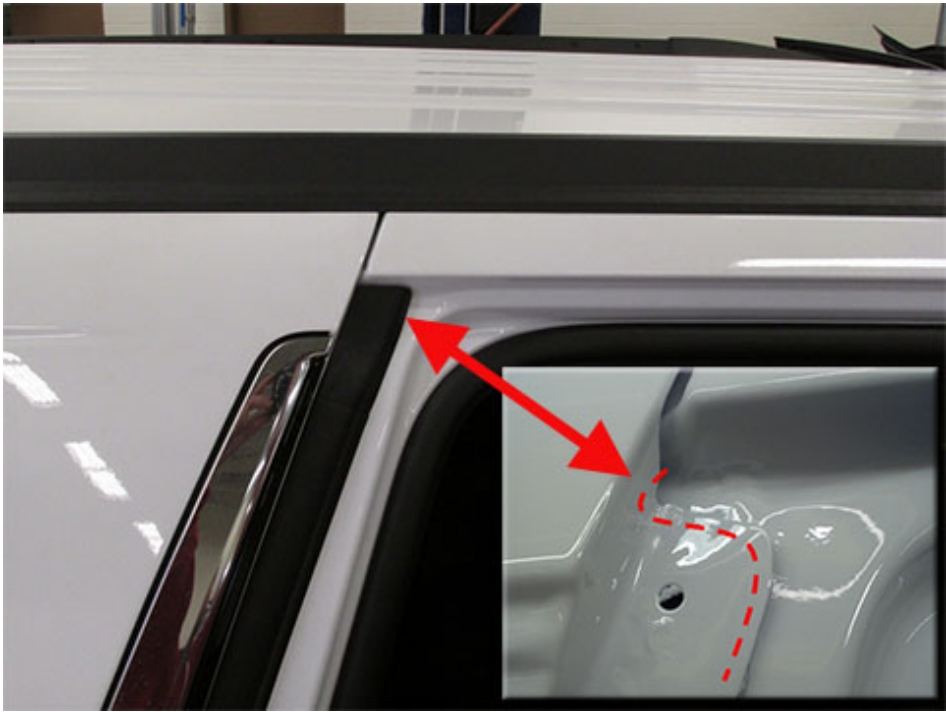
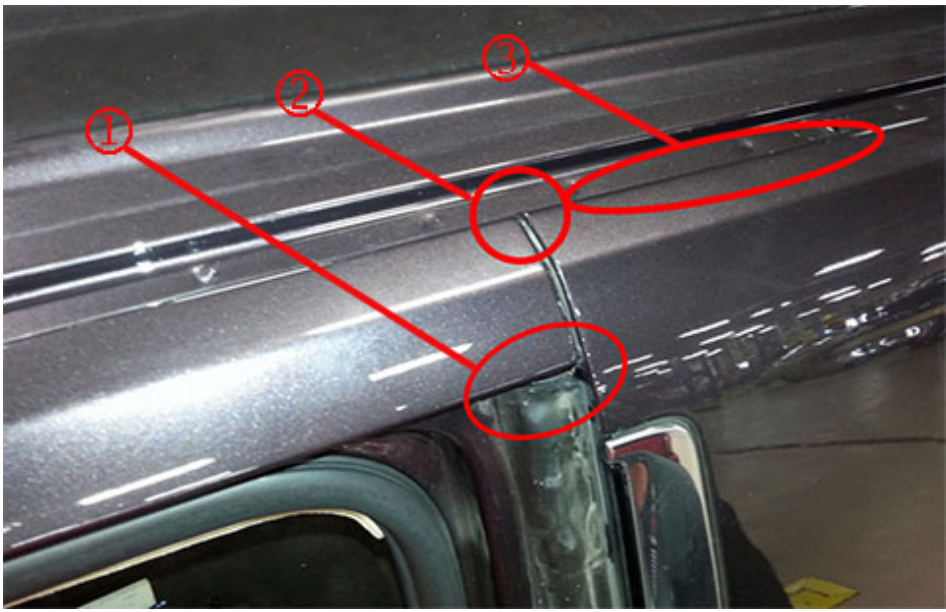
IMPORTANT: Do NOT replace the seat belt retractor assembly until the water leak repair and verification has been performed.

To correct the condition there are 3 areas of body seam sealer that needs to be addressed. Clear flowable seam sealer can be applied to the areas as shown in the pictures below. To allow for proper repair, the luggage carrier roof side rail on the affected side will need to be removed, (with pillar trim being repositioned and the headliner partially lowered for rail access), see SI for removal instructions.

1 - On the affected side, reposition away the c-pillar / body lock pillar upper trim panel, and partially release the forward portion of the cargo area / quarter lower rear trim panel to allow for inspection of the second row outboard seat belt webbing and retractor.

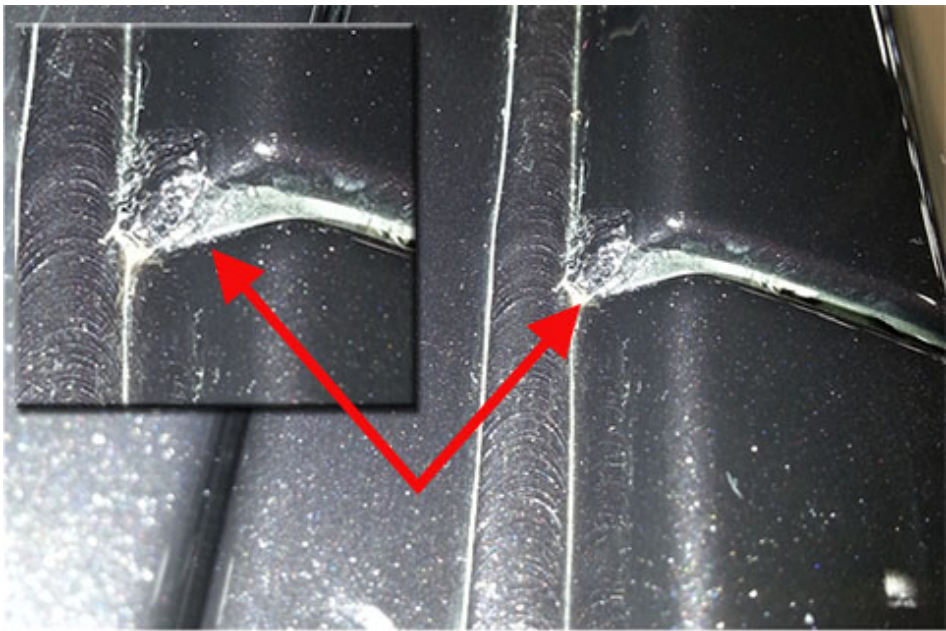
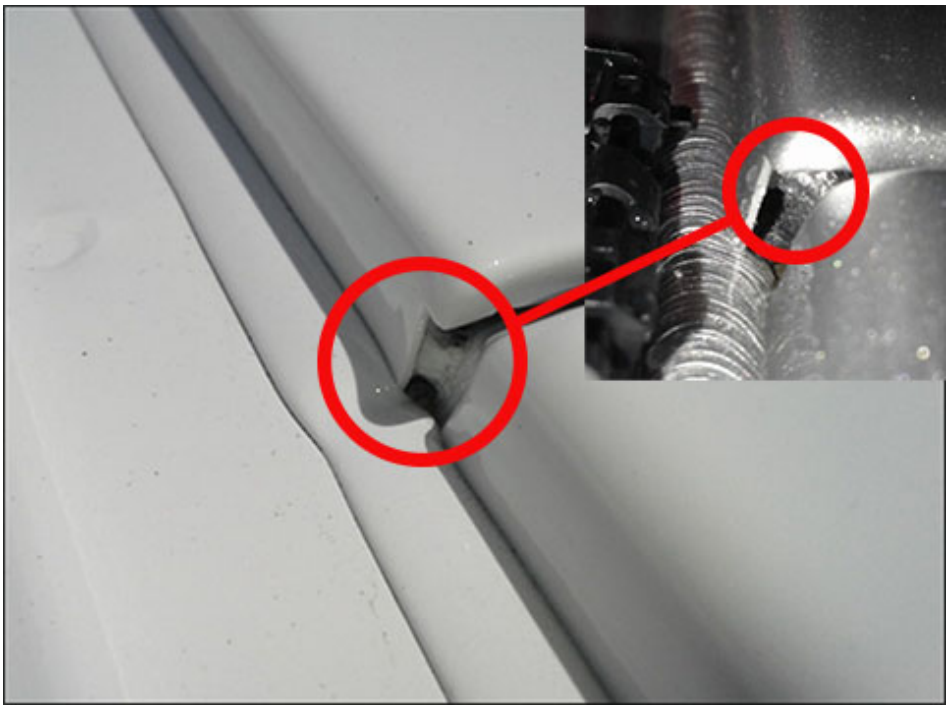
2 - Inspect for water stains on the retractor, webbing, and on the sheet metal near the retractor. Webbing may not show evidence of being wet after it dries.

3 - If the seat belt webbing or retractor or sheet metal near the retractor shows signs of having become wet, or if the customer mentioned that the seat belt was wet as a result of a water leak, the seat belt retractor assembly must be replaced. Replace the seat belt retractor assembly following water leak repair and verification testing.



4 - With the quarter panel weather strip removed, inspect for clear seam sealer between the c-pillar and rear quarter panel (Area 1 as seen above).

5 - If seam sealer is not present, or if any gaps are found in the sealer, apply clear flowable seam sealer between the c-pillar and rear quarter panel sheet metal as shown per red line in picture.



6 - With the roof rail removed on the affected side, inspect existing seam sealer in the area shown; door surround to quarter panel and roof panel (Area 2 as seen above) for skips or pin holes in the sealer.

7 - Fill any voids or pins holes found in the existing seam sealer with clear flowable seam sealer.



8 - With the roof rail removed on the affected side, inspect existing seam sealer in the area shown; quarter panel to roof panel (Area 3 as seen above) for skips or pull-away along the outboard edge.

9 - Apply clear flowable seam sealer along the rear quarter panel to roof seam as illustrated in picture above.

10 - Test to ensure the water leak has been repaired.

11 - If it was determined that the seat belt retractor requires replacement, replace the retractor, then reinstall the interior trim.

Parts Information

Part Number	Description	Quantity/Vehicle
P10200 (Obtain from Kent Automotive*)	HIGH-TECH™ CLEAR SEAM SEALER (5 OZ. Tube)	6 Applications Per Tube (Submit in Net Item)
* Contact Kent Automotive at 1-888-937-5368 or www.kent-automotive.com . Do not order from GMCCA.		

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Body Type	Labor Time
If the seat belt retractor assembly replacement is not necessary, use the following			
2080538*	Repair C Pillar & Roof Rail Seam Sealer, Inspect Seat Belt Retractor, Leak Test	Short Wheel Base	2.5 hr
		Long Wheel Base	4.3 hr
If the seat belt retractor assembly was replaced due to becoming wet, use the following			
2080548*	Repair C Pillar & Roof Rail Seam Sealer, Replace Seat Belt Retractor, Leak Test	Short Wheel Base	3.4 hr
		Long Wheel Base	5.5 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.			

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

