



Preliminary Information

PIP5701A 2020 Cadillac CT4 and CT5 E01 ECM Part Restriction

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020	All	All	2.0 LSY and 2.7 L3B	All
Cadillac	CT5	2020	All	All	2.0 LSY	All

Involved Region or Country:	North America
Additional RPO/s:	None
Condition:	As part of our ongoing quality improvement efforts the Engine Control Module (ECM) part number 12703874 will be placed on a parts restriction through the Product Quality Center (PQC).
Cause:	This parts restriction will assist Engineering with product feedback.

Correction

Please contact the Product Quality Center (PQC) by opening a new case via Dealer Case Management (DCM) From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

Note: (Do Not clear any DTCs prior to contacting the PQC).

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation:	Description	Labor Time:
4025390	Engine Control Module Replacment	Use Published Labor Time

Version History

Version	2
Modified	01/22/2020 - Created on. 03/12/2020- Add 2020 Cadillac CT4



GENERAL MOTORS