



Preliminary Information

PIT4261F Tire Sidewall Irregularities

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2007 - 2020	All	All	All	All
Chevrolet	Avalanche	2007 - 2013	All	All	All	All
Chevrolet	Silverado	2007 - 2020	All	All	All	All
Chevrolet	Suburban	2007 - 2020	All	All	All	All
Chevrolet	Tahoe	2007 - 2020	All	All	All	All
GMC	Sierra	2007 - 2020	All	All	All	All
GMC	Yukon	2007 - 2020	All	All	All	All

Supersession Statement

This PI was superseded add the 2019 and 2020 model year. Please discard PIT4261E.

Condition / Concern

Slight sidewall indentations are a common characteristic of radial tire construction. These indentations are more noticeable on larger size tires having a larger side wall height. Radial tire body construction includes individual cords that run parallel to each other from bead to bead (down the sidewall, across the tread and up the other sidewall). These cords will overlap at points on the circumference of the tire. When the tire is mounted and inflated, it is free to naturally expand. The overlapped areas may create slight indentations, undulations, or protrusions since the stretching capacity of the overlapped area is slightly different than the rest of tire sidewall area.

The following two photo's show examples of tires with a sidewall indentation.





Recommendations / Instructions

This is a visual condition that will not affect durability, reliability or performance of the tires. Tire replacement to address this condition is not recommended and will lead to customer dissatisfaction as the replacement tires will likely have the same or similar condition.

Note: Indentations are not to be confused with sidewall bulges. An "outward" sidewall bulge indicates a spread or broken cord(s). Tires with an "outward" sidewall bulge should be replaced.

Customer Information

Please communicate to the customer that slight sidewall indentations are a common characteristic of radial tire construction and will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Additional SI Keywords

alignment blister front pressure rear rotate suspension wear wheel



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