

04/06/2020  
CAL FTL WS 000-01

## **Subject: GWR Label Correction**

**Models Affected: Specific Freightliner 108SD/114SD, Coronado, New Cascadia, and Business Class M2 vehicles and Western Star 4700 and 4900 vehicles manufactured on May 5, 2019 through March 7, 2020 at the Mt. Holly, Saltillo, Santiago, and Portland plants.**

### **General Information**

Our records indicate you are the owner of certain Freightliner & Western Star vehicles and therefore DTNA is reaching out to you.

Freightliner 108SD/114SD, Coronado, New Cascadia, and Business Class M2 vehicles and Western Star 4700 and 4900 vehicles equipped with a certain tire rating have the wrong Component GWR label. DTNA is requesting the current Component GWR label be replaced with the correct label.

Normal warranty applies for those vehicles this letter applies to. See following pages for specific serial numbers. When submitting warranty claims for replacing Component GWR labels, refer to Customer Advisory Letter FTL WS 000-01 in the repair description field on the claim.

04/06/2020  
CAL FTL WS 000-01

## Subject: GWR Label Correction


**Models Affected:** Specific Freightliner 108SD/114SD, Coronado, New Cascadia, and Business Class M2 vehicles and Western Star 4700 and 4900 vehicles manufactured on May 5, 2019 through March 7, 2020 at the Mt. Holly, Saltillo, Santiago, and Portland plants.

## Work Instructions

1. Park the vehicle on a level surface, apply the parking brakes, and shut down the engine. Chock the tires.
2. Open the passenger door and locate the Component GWR label. See [Fig. 1](#) for an example of a Freightliner Component GWR label.

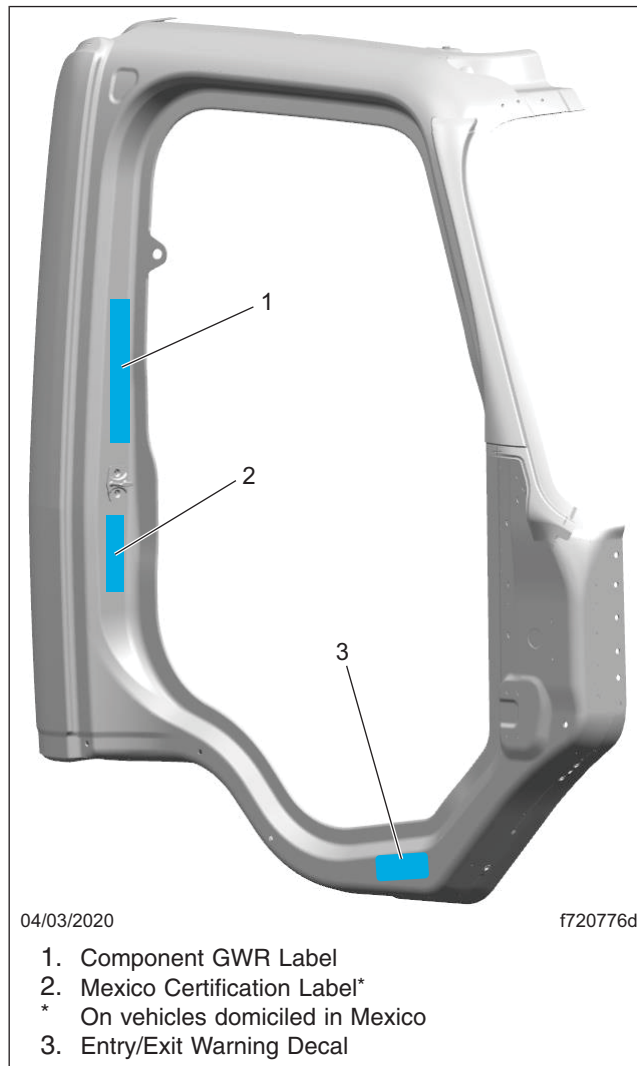
See [Fig. 2](#) for the label location on Western Star vehicles.

See [Fig. 3](#) for the label location on Freightliner vehicles.

 MAXIMUM GWR BY COMPONENT (KG/LBS)	COMPONENT	FRONT AXLE	1ST INT AXLE	2ND INT AXLE	3RD INT AXLE	4TH INT AXLE	5TH INT AXLE	6TH INT AXLE	REAR AXLE	COMPONENT GVWR
	AXLES:	( 5443) 12000	( 9072) 20000						( 9072) 20000	CHASSIS:
	SUSPENSION:	( 5443) 12000	( 9072) 20000						( 9072) 20000	ENG/TRANS:
	TIRES:	( 5601) 12350	( 9253) 20400						( 9253) 20400	5TH WHEEL:
	RIMS:	( 6713) 14800	(11612) 25600						(11612) 25600	PARK BRAKE:
	HUBS/SPOKES:	( 6032) 13300	(10432) 23000						(10432) 23000	AXLE:
	BRAKES:	( 6032) 13300	( 9072) 20000						( 9072) 20000	VIN: 1FUJGBDV4GLZZ9999
	STEERING:	( 6032) 13300								f080200
	06/21/2016									

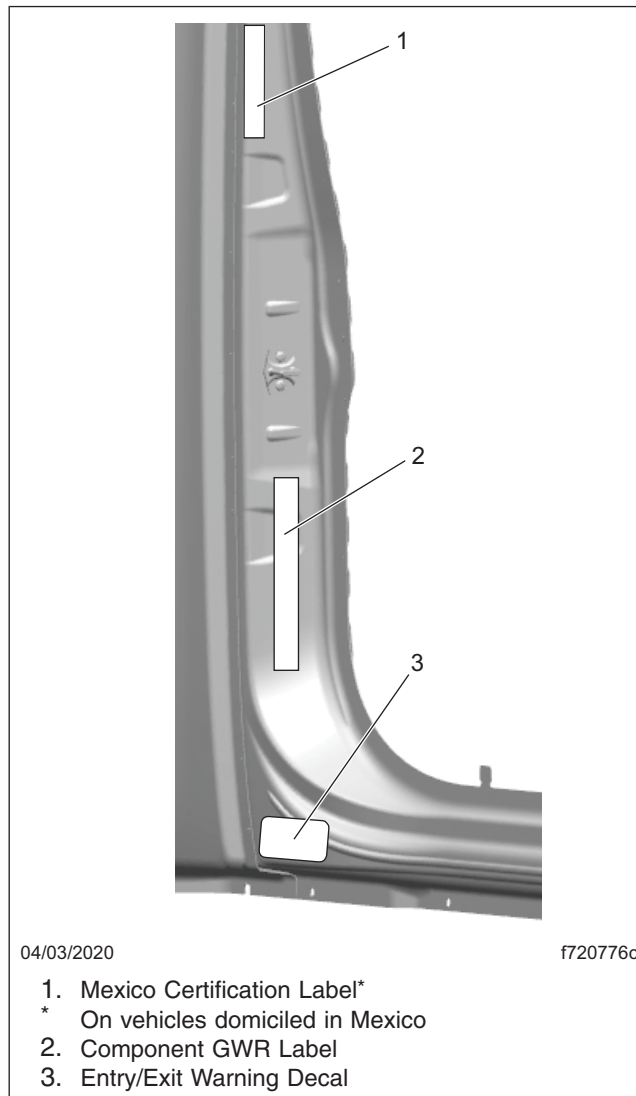
**Fig. 1, Freightliner Component GWR Label Example**

04/06/2020  
CAL FTL WS 000-01



**Fig. 2, Right-Hand B-Pillar Western Star Label Locations**

04/06/2020  
CAL FTL WS 000-01



**Fig. 3, Right-Hand B-Pillar Freightliner Label Locations**

3. Check that the VIN number on current Component GWR label on the vehicle and the replacement Component GWR label to make sure they match.
4. Remove the current Component GWR label by peeling off the clear topcoat label and then removing the white base label in a way that leaves no adhesive residue and does not damage the paint.
5. Make sure the area on the door is clean and dry and apply the corrected replacement Component GWR label.
6. Apply a new clear topcoat label over the Component GWR label.