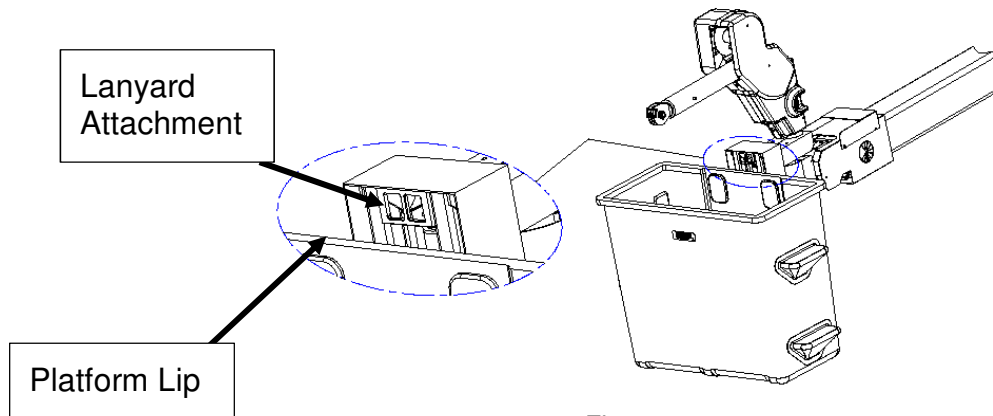


Terex Utilities**PRODUCT NOTICE****PN677****DATE:** 3/3/2020**REVISED:****TO:** Owners, Users, Dealers, and Installers**MODELS AFFECTED:** LTM & TL End Mount Aerials with Platform Lift**SUBJECT:** End Mount Lanyard Attachment Relocation**Issue:**

The lanyard attachment point(s) at the personnel platform of the LTM and TL telescopic aerial devices equipped with end mount platform lifter, built from May 2011 through December 2018, may allow the exposed snap hook of the lanyard to protrude inside the platform liner. **If the user(s) is not wearing all personal protective equipment such as rubber gloves and touches the snap hook and another component at a different electric potential this may create an electrical hazard.**

Action:**What the Owner Must Do:**

1. Inspect the lanyard attachment location to determine if this bulletin applies to your equipment.
 - a. This bulletin applies to units with lanyard attachment located above the lip of the platform as shown in Figure 1.

**Figure 1**

- b. This bulletin does not apply to units with the lanyard attachment located below the lip of the platform as shown in Figure 2.

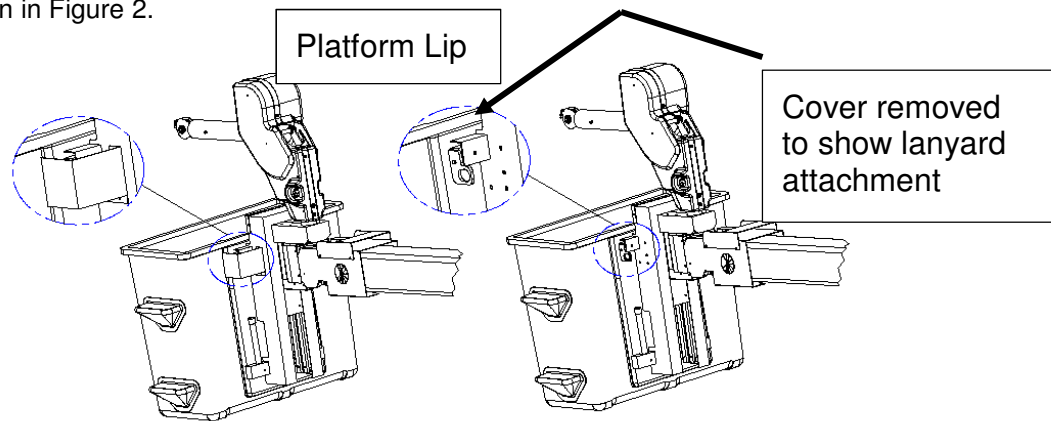


Figure 2

2. Follow the Continued Use Instructions in this bulletin if your unit is subject to this bulletin.
3. Where this bulletin applies, contact Terex Utilities; through your nearest TEREX Utilities dealer as shown on the web site, terexutilities.com, call TEREX Utilities Warranty at 1-844-837-3948, or by email at utilities.warranty@terex.com to arrange for repair or replacement.

Continued Use:

All machine users and operators must be notified of the following requirements for continued use of machines with the affected lanyard attachment:

1. Always wear appropriate PPE when working near energized components.
2. When attaching lanyard, position lanyard snap hook so the snap hook does not protrude inside the platform liner.
3. Always follow operation, inspection, and maintenance requirements as specified in the manuals.

What Terex will Do:

Terex will provide a Field Service Kit (Z1535), parts and labor, at no charge for a period of two (2) years from the release date of this bulletin.

Contact Terex Utilities; through your nearest TEREX Utilities dealer as shown on the web site, terexutilities.com, call Terex Utilities at 1-844-837-3948, or by email at utilities.warranty@terex.com to arrange for repair within 10 days of receiving this bulletin. If you have sold the unit involved in this bulletin forward this bulletin to the new owner within 10 days and notify Terex of the serial number and contact information for the new owner.

Dealers and Installers: A letter is being sent to owners of affected units. If affected units are in your area TEREX Utilities will contact you to arrange the repairs. Terex will allow up to \$120 labor.

Only TL and LTM telescopic aerial models are involved. If the owner contacts you call TEREX Utilities at 1-844-837-3948 for instructions and to arrange shipment of parts.

Important: Some of the involved units may be in rental fleets. Terex requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Terex and local industry standards (CSA and ANSI) requires that the purchaser of a Terex unit report to Terex the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form in the manual to update the owner status of any of your machines. Terex also asks the seller to provide the new owner information so if you require additional copies of the Owner Update Form or have any questions, please contact TEREX Utilities at 1-844-837-3948.

Terex, OSHA and local industry standards require that the manufacturer's bulletins be completed. It is important for everyone to communicate this important information to all machine owners. If you require additional copies of this bulletin or have any questions, please contact TEREX Utilities at 1-844-837-3948.