

Classification:

EL20-004

Reference:

ITB20-011

COPYRIGHT© NISSAN NORTH AMERICA, INC.

Date:

March 23, 2020

2019-2020 QX80; WINDSHIELD WIPERS ACTIVATE DURING REMOTE ENGINE START USING PHONE APP

APPLIED VEHICLES: 2019-2020 QX80 (Z62)
APPLIED DATE: Built on or before December 3, 2019
APPLIED SYSTEM: Only vehicles equipped with rain-sensing wipers

IF YOU CONFIRM

When using the INFINITI InTouch Services App to start the vehicle (Remote Engine Start), the windshield wipers are activated regardless of rain.

ACTION

1. Replace the Body Control Module (BCM) with one listed in the **PARTS INFORMATION** on page 3.
2. Configure the BCM.
3. Perform the initialization procedure for NATS to relearn all of the customer's Intelligent Keys.
4. Erase any stored DTCs.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

IMPORTANT: Before starting the Service Procedure, confirm that all of the customer's Intelligent Keys are present.

1. Before removing the BCM, perform **"Before Replace ECU"** of **"Read / Write Configuration"** to save the current configuration.
 - Refer to the Electronic Service Manual (ESM): **DIAGNOSIS > ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > BASIC INSPECTION > BODY CONTROL SYSTEM > ADDITIONAL SERVICE WHEN REPLACING BCM.**
2. Replace the BCM with one listed in the **PARTS INFORMATION** on page 3.
 - For BCM replacement refer to the ESM: **ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > REMOVAL AND INSTALLATION > BCM.**
3. After replacing the BCM, perform **"After Replace ECU"** of **"Read / Write configuration"** to write the configuration to the new BCM.
4. Perform the BCM system initialization for NATS to re-learn all of the customer's Intelligent Keys.
5. Erase any stored DTCs.

PARTS INFORMATION

DESCRIPTION	MODEL	PART NUMBER	QUANTITY
CONT ASSY-BCM (Body Control Module)	2019 QX80	284B1-6JE1B	1
	2020 QX80	284B1-6JE1A	

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace the Body Control Module (BCM)	(1)	RD94AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the BCM 284B1-***** as the Primary Failed Part (PFP).
- (2) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 23, 2020	ITB20-011	Original bulletin published

